TOOL	WHAT IS IT?	PERMISSION	QUESTIONS	RESOURCES
SORA ACTIVITY	A quick and easy way to get a pulse on Sora usage.	Sora activity	<ul> <li>How many students are engaging with Sora?</li> <li>How much time are students spending reading?</li> <li>What impact are my outreach efforts having?</li> <li>How is my usage trending month-to month?</li> </ul>	<u>Reports: Marketplace Insights tab for</u> <u>K-12 Schools</u> (how-to) <u>What is the Sora activity page?</u> (help)
TRENDS	At-a-glance information on how your collection's activity has changed over time.	Reports	• How does usage compare <b>over time</b> ?	Reports: Marketplace Insights tab for K-12 Schools (how-to) What's on the Insights tab? (help)
CHECKOUTS REPORT	View information about your checkouts for a specified time period. Organize data with additional criteria.	Reports	<ul> <li>How does usage compare between schools in my district? Which schools deserve recognition or need extra promotional support?</li> <li>What formats are my students reading most?</li> <li>How do monthly checkouts compare to previous years? What about summer checkouts?</li> <li>Which subjects are most popular? Which subjects are missing?</li> </ul>	<u>Reports: Checkouts for K-12 Schools</u> <u>About the Checkouts Report</u> (how-to)
CURRENT HOLDS REPORT	View titles that your users currently have on hold (including preorder titles). Filter by branch, hold status, and more.	Reports	<ul> <li>What's the average wait time in my collection?</li> <li>Are there any titles with excessively high holds?</li> <li>How many books do my students have on hold?</li> <li>Do I need more copies of books on hold?</li> <li>Are there holds on books I no longer own and need to repurchase or weed?</li> <li>Are there suspended holds and do I need to train students?</li> <li>Are there very old holds that need to be removed?</li> </ul>	Reports: Current Holds for K-12 Schools (how-to) <u>Managing Holds in Marketplace (K-12</u> Schools) (how-to) <u>About the Current Holds Report</u> (help)
HOLDS MANAGER	Lets you respond to demand for titles by automatically building carts based on holds.	Holds Manager	<ul> <li>How can Holds Manager carts help me?</li> <li>How can I set up and customize my Holds Manager cart to meet my needs?</li> <li>How can I best manage Holds Manager carts when there are multiple in my account?</li> </ul>	<u>Managing Holds in Marketplace (K-12</u> <u>Schools)</u> (how-to) <u>What is Holds Manager and how do I</u> <u>use it?</u> (help)

Your Account Manager

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I can help with any questions, requests, or feedback about your OverDrive service. Contact your OverDrive Account Manager to discuss reporting & data for your digital collection.

Which reports to use & how Help with data interpretation Decision-making for your digital collection

Tip: Find their contact information on the Support tab in Marketplace!

*OverDrive* Marketplace<sup>™</sup>