Managing Holds in Marketplace

Monitor and respond to user holds in OverDrive Marketplace
We’ll cover how to:

Track and manage holds in OverDrive Marketplace.

Access our help and training resources.
How to place a hold

OverDrive website:

1. Click **Place a hold** under a title or on its details page.
2. Enter your email address (if not yet saved to your account).
3. Select **Place hold**.
4. Click **Manage your holds** to take additional actions.

When the title is available, you’ll receive a notification on your digital library website and in your email.
How to place a hold

Libby app:

1. Tap **Place Hold** or the calendar icon.
2. Confirm by tapping **Place Hold!**.
3. Tap **Go To Shelf** to manage your holds.

When the title is available, you’ll receive a notification on your device. Learn how to manage notifications.
How to place a hold

Sora app:
1. Tap Place hold.
2. Tap Options or to manage your holds.

When the title is available, you’ll get a notification in Sora. You’ll have a few days to borrow the hold.
Ways to manage holds in Marketplace

- **Current holds report**
- **Holds Manager**
- **automated cart**
- **Search for holds**
- **End-user support tools**
Resources

Learn more
OverDrive Help - help.overdrive.com
Marketplace Help - help.marketplace.overdrive.com
Resource Center - resources.overdrive.com

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