

kanopy

Films that matter

Getting Started with Kanopy



Webinar Level



Beginner

Slower pace

No familiarity

Focus on what
feature is

Intermediate

Faster pace

Some familiarity

Focus on how to
best use features

Advanced

Faster pace

Expert familiarity

Focus on how to best
use features

Your Speakers



Lauren Bajda
Product Trainer



Lisa Braun
Product Trainer

Housekeeping



Engage with **polls** and post-webinar **survey** to earn a certificate of attendance.



Ask questions under **Q&A** and adjust subtitles under “**Show Captions**”.



You will receive an **email** tomorrow with the recording, PDF, and survey.

Check-In poll

Have you used Kanopy?

- ☐ Not yet.
- ☐ A few times.
- ☐ I use it often.

Agenda

- Overview of Kanopy
- Live demonstration
- Frequently asked questions
- Promotion
- Resources and next steps

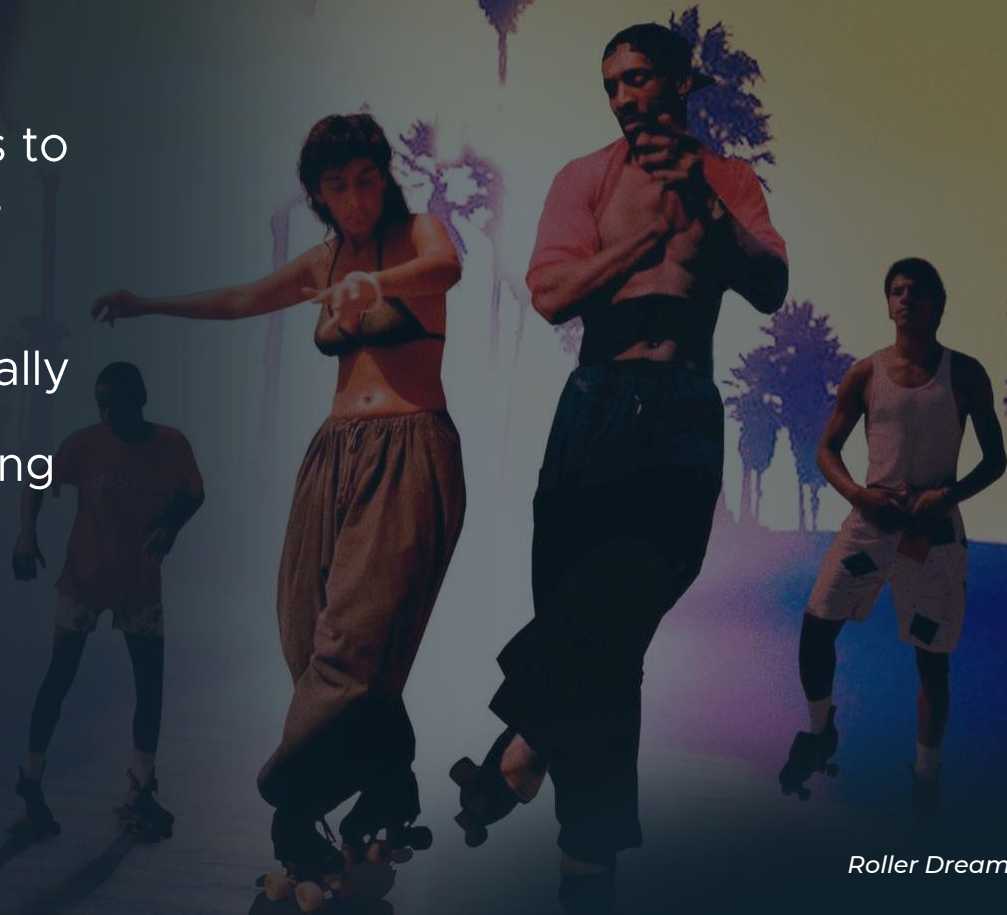
Kanopy overview

Kanopy

Give patrons anytime access to films that entertain, educate, & inspire.

Kanopy offers more than 30,000 films, including critically acclaimed movies, inspiring documentaries, award-winning foreign films and more.

Films that matter.



A resource for your library

wherever you or your patrons go



Desktop
Mac/PC/Linux



Apple TV



Phone
iOS/Android



Tablet
iOS



Chromecast

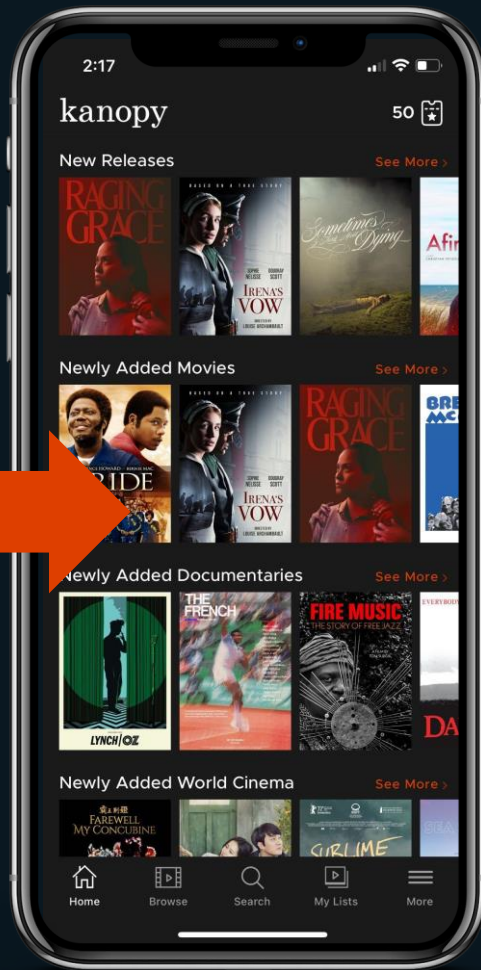
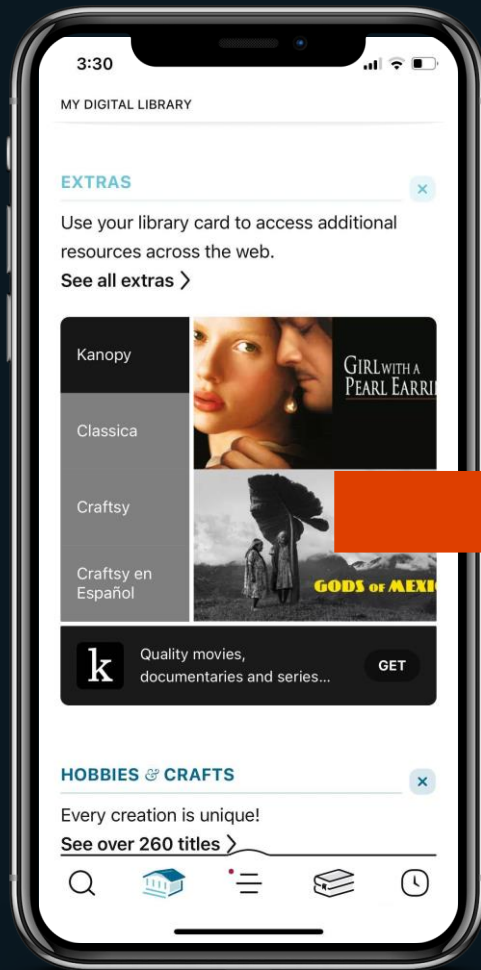
SAMSUNG
Smart TV

ROKU

fire tv

fireTABLET

androidtv

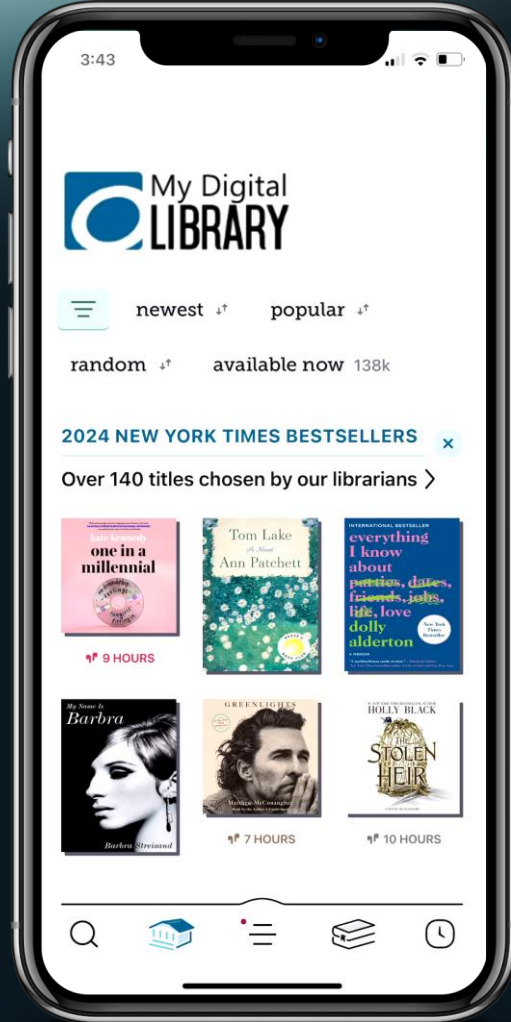


Libby Extras

Find Kanopy in Libby.

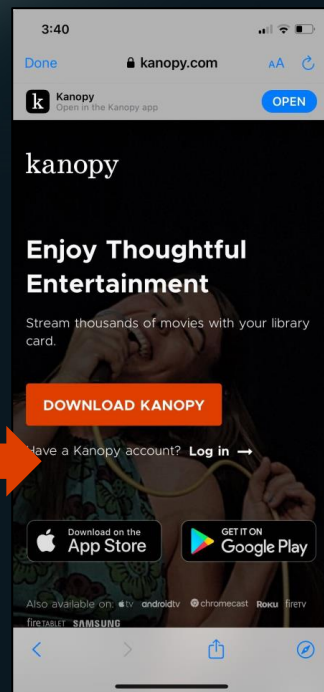
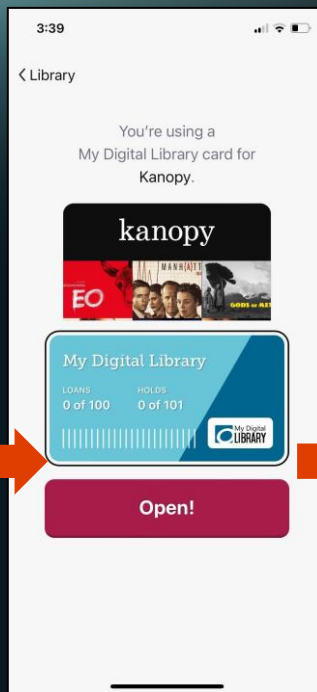
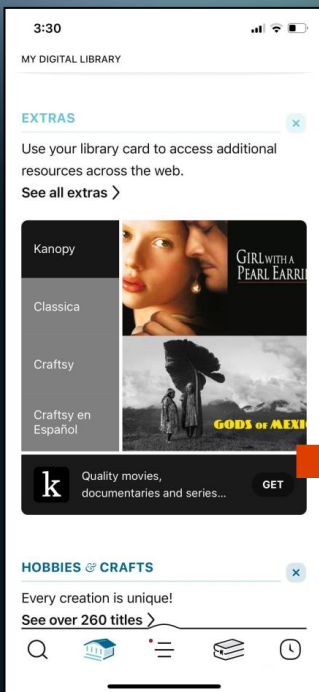
Get started from Libby

1. Scroll down to Extras.
2. Select Get and then select Open.
3. Open the Kanopy app or download if needed.
4. Create your Kanopy account (if needed).
5. Browse your Kanopy collection.
6. Enjoy!



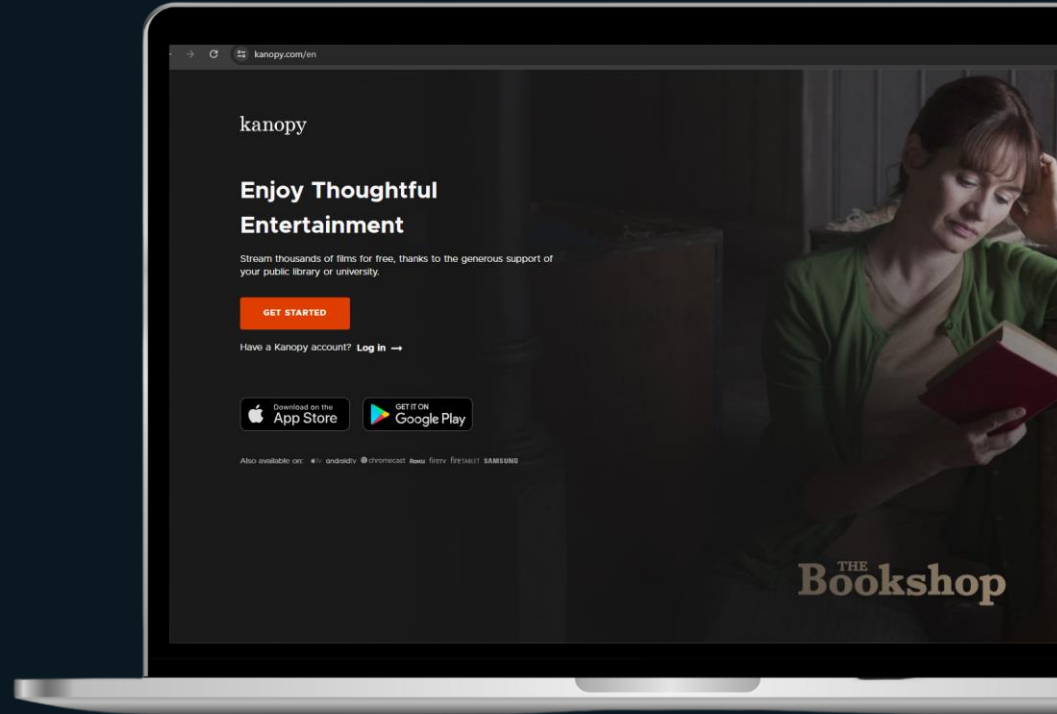
Get started from Libby

1. Scroll down to **Extras**.
2. Select **Get** and then select **Open**.
3. **Open** the Kanopy app or **download** if needed.
4. **Create** your Kanopy account (if needed).
5. **Browse** your Kanopy collection.
6. Enjoy!



Get started

1. Go to kanopy.com
2. Select **Get Started**
3. Select **Find Your Library**
4. **Search** for and **select** your library.
5. Add your **library card number**.
6. Create your **Kanopy account**.





kanopy

Enjoy Thoughtful Entertainment

Stream thousands of films for free, thanks to the generous support of your public library or university.

GET STARTED

Have a Kanopy account? [Log In](#) →



Download on the
App Store



GET IT ON
Google Play

Also available on:       

The Florida Project

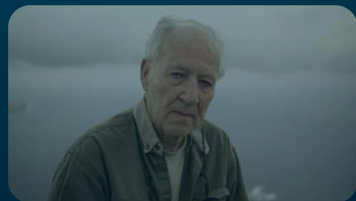
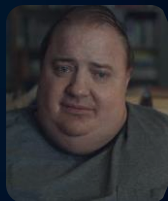
Get started

1. Go to kanopy.com
2. Find your library and add your card number.
3. Create your Kanopy account.

SCAN ME

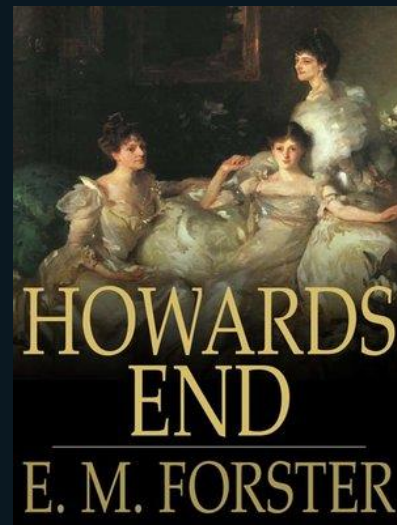
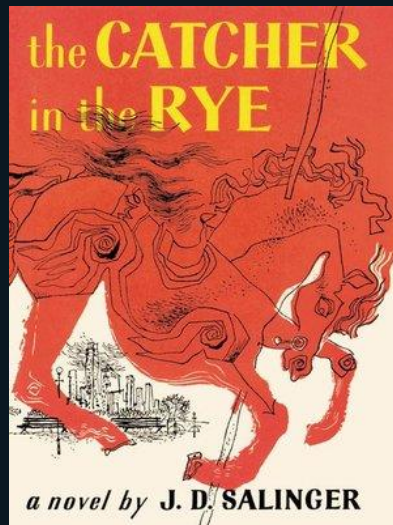
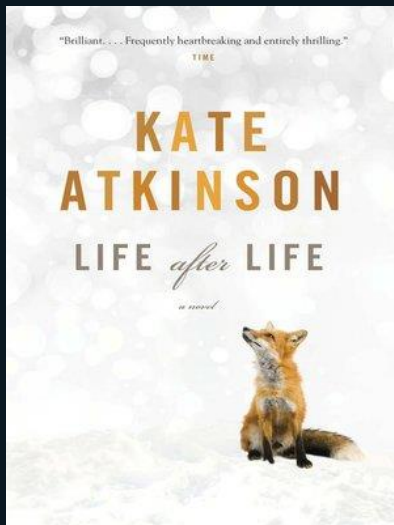


Web Platform Demo

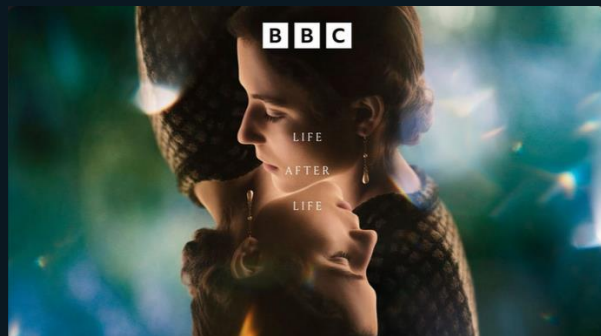


Poll

Which of these books were made into movies?



Poll



Patron **FAQs**



Patron FAQs

1. I am having trouble signing into my Kanopy account.

Help article: [Getting started with Kanopy for public library users](#)

Help article: [Deleting your account](#)

2. Why is my library status inactive or blocked?

Help article: [Reactivating a library membership](#)

3. Why am I having trouble playing a film?

Help article: [DRM-protection troubleshooting](#)

Help article: [Troubleshooting film playback issues](#)

4. Why am I unable to download a film?

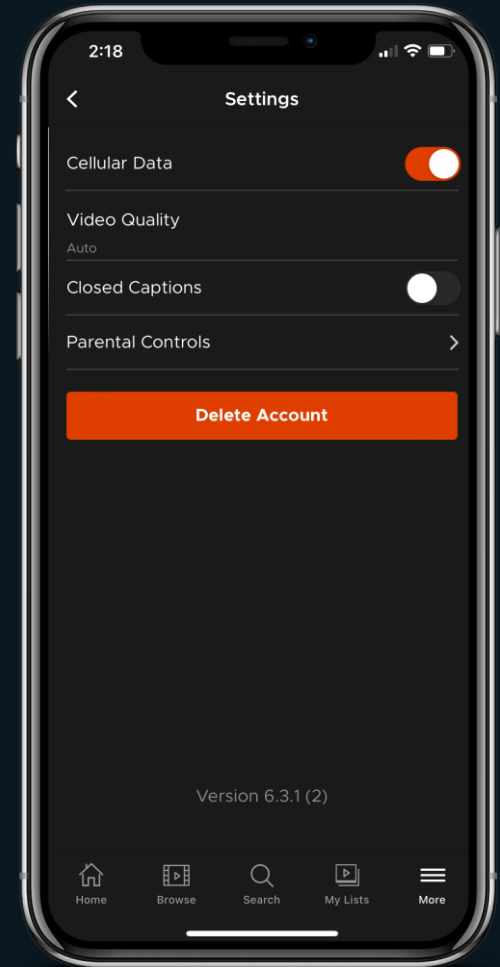
Help article: [Do I need an internet connection to play films?](#)

5. Can I stream films when I am not on Wi-Fi?

Help article: [Watching Kanopy on iOS devices](#)

Help article: [Watching Android phones and tablets](#)

Help article: [Watching Kanopy Amazon Fire tablets](#)



Promoting Kanopy

Promotional Resources

- Themes and timely resources
- Evergreen marketing assets
- Kanopy branded resources
- Bookmarks
- Posters
- And more!



Find these [marketing kits and more](#) on the [OverDrive Resource Center](#).

Let's get social!

- X (formerly Twitter) [@Kanopy](#)
- Instagram [@Kanopy](#)
- Facebook [@Kanopy](#)
- LinkedIn [Kanopy](#)
- YouTube [@kanopyofficial](#)
- TikTok [@kanopyofficial](#)




Promotional Resources

- [Coming to Kanopy: June 2024](#)



Librarian inspiration



eResources Update: Kanopy Tickets

Chinn, Samantha, JCL
Library Collections Specialist
Published 10/18/2023

Kanopy is changing their play credits to a monthly ticket allotment starting on Wednesday, November 1st. Patrons will receive 30 tickets at the start of the month to use on viewing titles. Internally each ticket represents \$1 in cost to the library (two tickets: \$2, three tickets: \$3, etc.) but patrons will not see any dollar amount. Patrons will be able to see how many tickets are required for viewing each title before they view them as well as how long they will have access to the title upon checkout. Episodic content such as the [Great Courses](#) will vary in ticket requirements based on the total running time of the series. [Kanopy Kids](#) will remain free for viewing and require no tickets.

How will patrons be informed of this change?

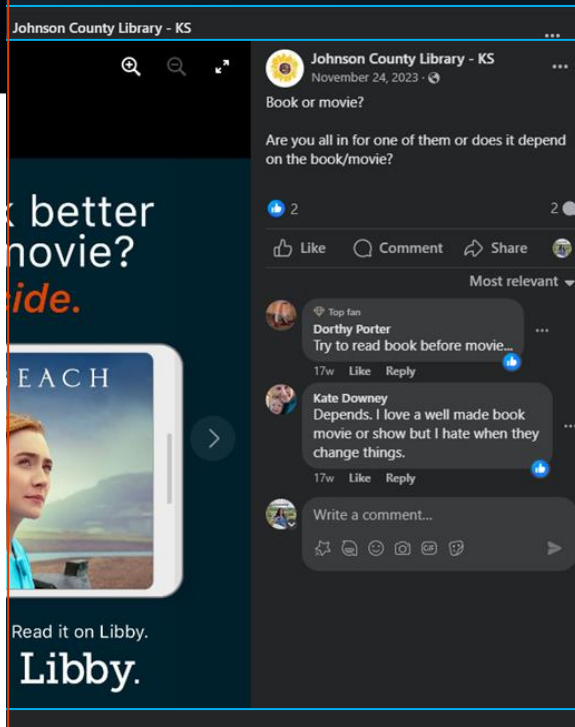

- Starting November 1st, every title will be labeled with a ticket value and viewing window, so patrons will know how many tickets a title will use

How will patrons be informed of this change?

- Starting November 1st, every title will be labeled with a ticket value and viewing window, so patrons will know how many tickets a title will use prior to viewing it.
- Patrons will start seeing a pop-up on the Kanopy website and in the Kanopy app that explains the new ticket system.
- A notification banner will be added to our website on the streaming video, Kanopy, Kanopy Kids, and Great Courses pages.
- CX will post a notification to social media informing patrons of this upcoming change.

What can staff do to prepare?

- [Watch this brief video](#) for an overview of Kanopy tickets or [view this PDF](#) to learn about Kanopy tickets.
- If staff have created any materials online or in print that mention the old credit system, please update them to the new ticket lingo.



Johnson County Library - KS

November 24, 2023 · 🌐

Book or movie?

Are you all in for one of them or does it depend on the book/movie?

2

Like Comment Share

Most relevant

Top fan
Dorothy Porter
Try to read book before movie...
17w Like Reply

Kate Downey
Depends. I love a well made book movie or show but I hate when they change things.
17w Like Reply

Write a comment...

Librarian inspiration

How to access Kanopy

How can I access Kanopy?

PC, Android, iOS, Kindle Fire and most smart TVs can use Kanopy.

How do you make a Kanopy account?

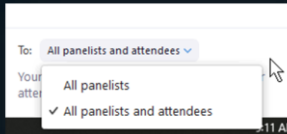
1. Go to www.Kanopy.com in a web browser or open the Kanopy app.
2. Click "Get Started," "Find Your Library," search for Roseville Public Library, and enter your library card number, no spaces.
3. Enter your email and create a custom password, or connect your account to a Google or Apple account.



Reflect:

What is one takeaway
from today's session?

Share in chat!



Resources & next steps

Help Resources



[Kanopy Help](#) (users)



[Kanopy Help](#) (public librarian)



[Kanopy Support Form](#)



[Kanopy how-to videos](#)

OverDrive
Resource Center

Library > K-12 Schools > Academic Libraries > Professional Libraries >

Public Libraries > [How-To Resources](#) > Kanopy

Library Staff Training

Fit learning into your busy schedule with access to on-demand training modules, downloadable PDFs, upcoming webinars, and tools to educate your staff and end users any time of day or night.

Upcoming Webinars On-Demand Webinars **How-To Resources** Tra

Signing In & Getting Started 5 videos See All

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[Access Kanopy with Libby](#)
[Access Kanopy on the web, mobile app, and your TV](#)
[Sign in for the first time](#)
[Explore Kanopy](#)

Search 5 videos See All

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[Add a title to your watchlist](#)
[View title details](#)
[View Public Performance Rights](#)

Play 1 videos

[Play a video](#)

Kanopy Kids 2 videos

[About Kanopy Kids](#)
[Use parental controls](#)

Next steps

- 1 Download the Kanopy app or visit kanopy.com.
- 2 Create your own Kanopy account.
- 3 Introduce Kanopy to your patrons.



Upcoming webinars



Earn a certificate!

1. Take our survey.
2. Download your certificate, add your name, and save.



OverDrive

Complete this questionnaire after your *Getting Started with Kanopy* training.

Overall, how satisfied are you with the quality of this training session? *

Very satisfied Mostly satisfied Mostly unsatisfied Not at all satisfied Prefer not to answer

After attending this training, how prepared do you feel to apply what you learned about Kanopy? *

Very prepared Mostly prepared Mostly unprepared Not at all prepared Prefer not to answer

Which of these statements best reflects your outlook after this session? *

☐ I am excited and/or ready to integrate what I learned into my role

☐ I already felt prepared for these topics but was interested in a refresher

☐ I need more help with this topic because I have intermediate or advanced questions

☐ I didn't find the information relevant to me or my role

☐ Prefer not to answer

Do you have any suggestions for other topics you'd like to see us cover?

[Redacted]

kanopy

Films that matter

THANK YOU!

An **OverDrive** company

