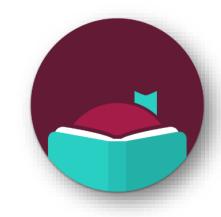


Notify Me

Play Sample



Expand Content Discovery and Leverage Patron Interests with Libby



Notify Me tags added and satisfied

This graph shows the number of Notify Me tags added or satisfied during this time period. A tag is "satisfied" when the user

Webinar Level

Beginner

Slower pace

No familiarity

Focus on what feature is

Intermediate

Faster pace

Some familiarity

Focus on how to best use features

Advanced

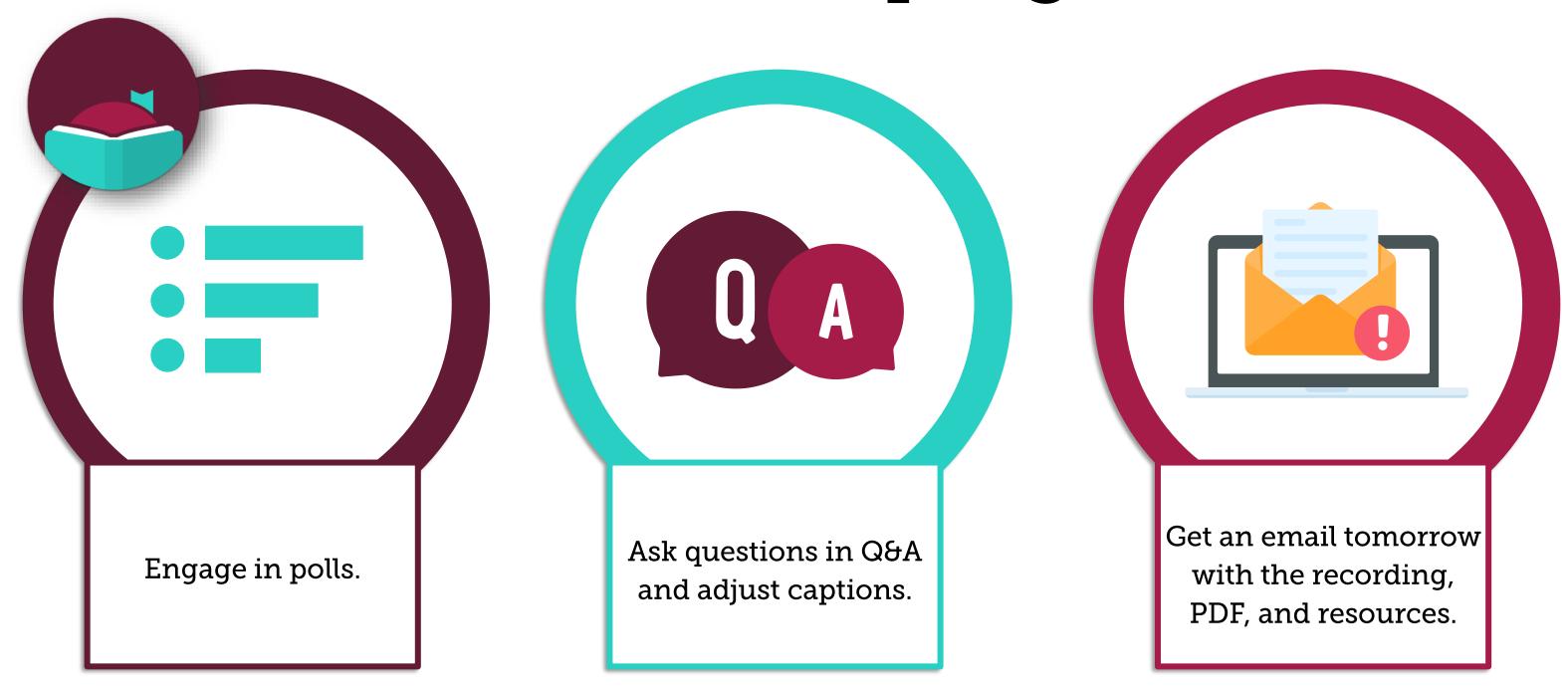
Faster pace

Expert familiarity

Focus on how to best use features



Housekeeping





Your Speakers







Your Speakers



Rachel Webb
Union County Library
North Carolina

Stacy Tor
Alameda Co



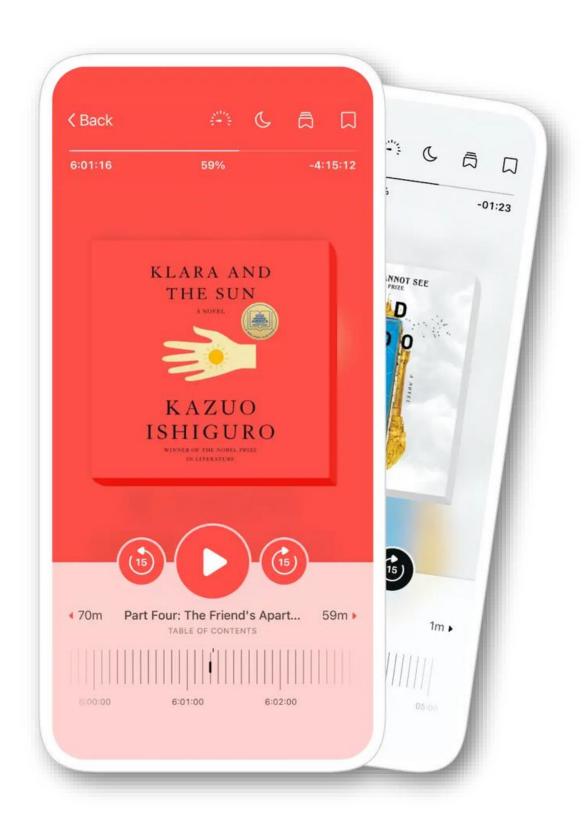
Stacy Tomaszewski
Alameda County Library
California



Brianna Anderson
Stockton-San Joaquin County
Public Library System
California

Agenda

- 1 Libby experience
- 2 Marketplace experience
- 3 FAQs
- How libraries are already benefitting & next steps







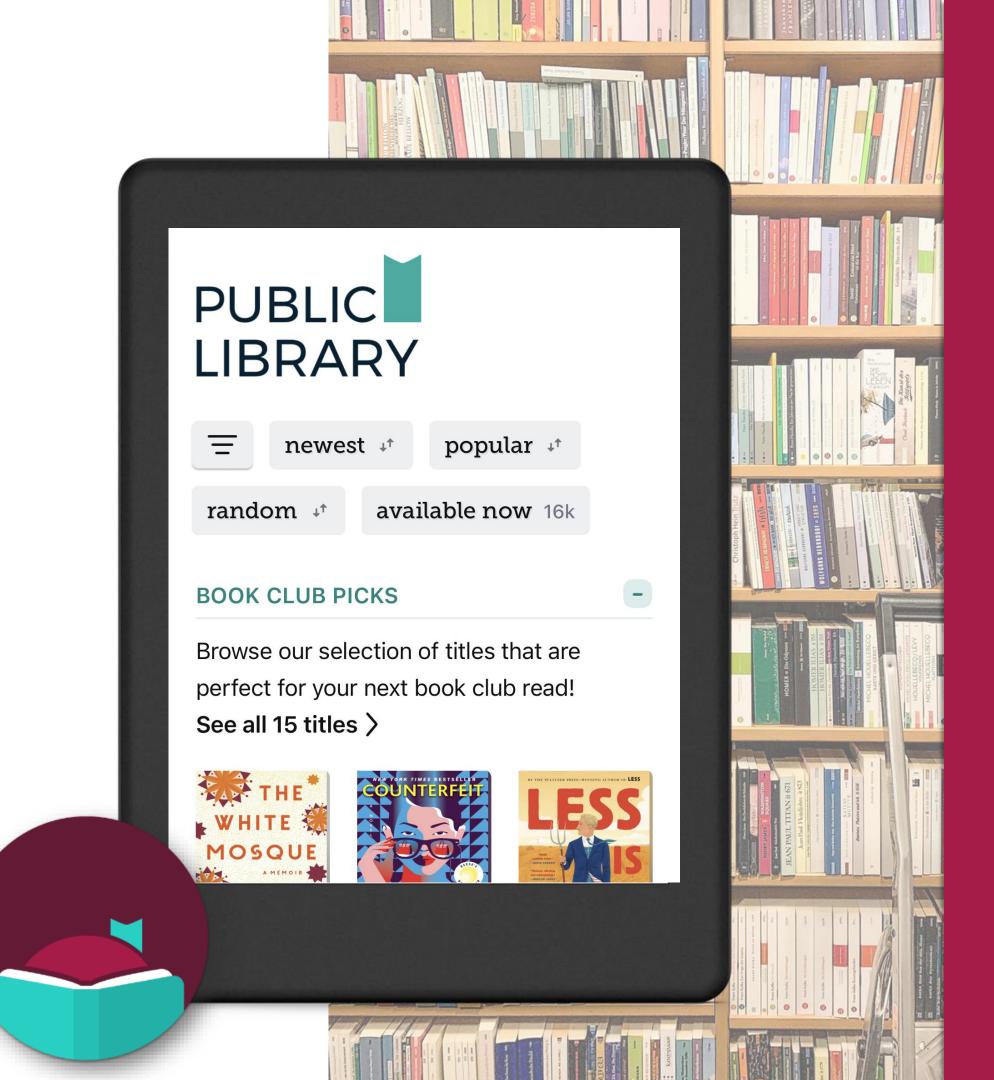
Libby app





libbyapp.com

Have a Kindle Fire tablet? <u>Learn</u> how to install Libby.



New features

Users are able to discover titles that are not yet in your collection.

Libraries can see data in new, powerful tools and reports.















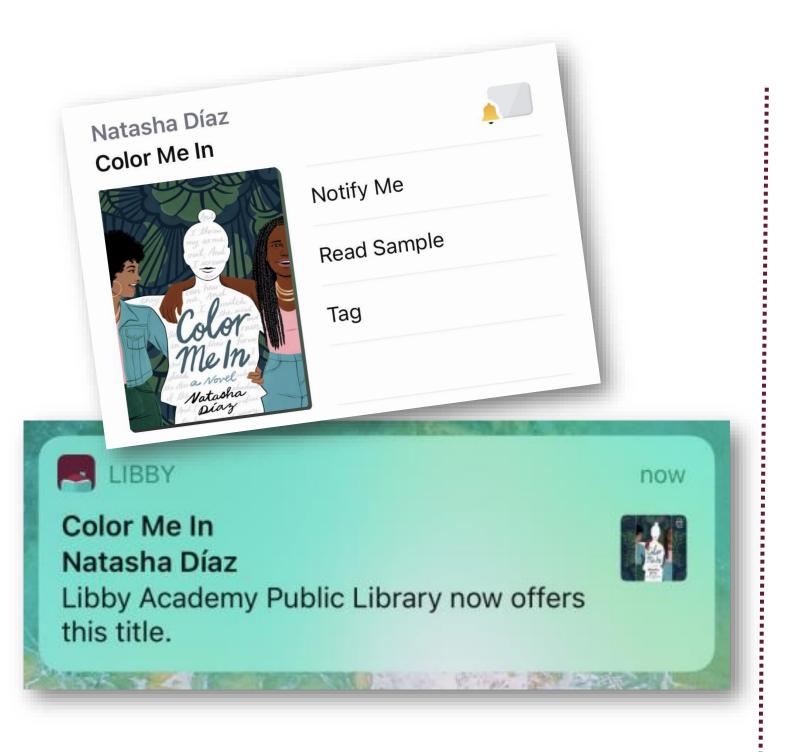






Libby experience

Benefits



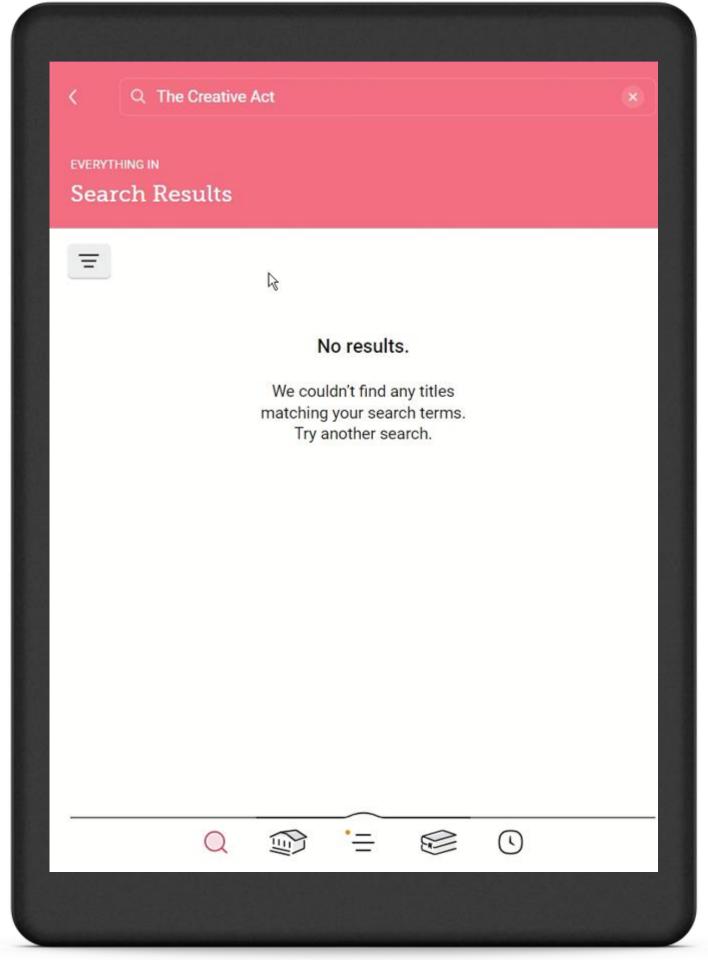
- Delivers on a top feature request.
- Enhances search experience.
- Way to express interest in content you don't offer.
- Helps users find and keep track of everything they want to read.
- Brings users in and keeps them coming back.



Current experience

"I'm looking for a certain book to read."

- Search active library
- Borrow/Place Hold/don't find title

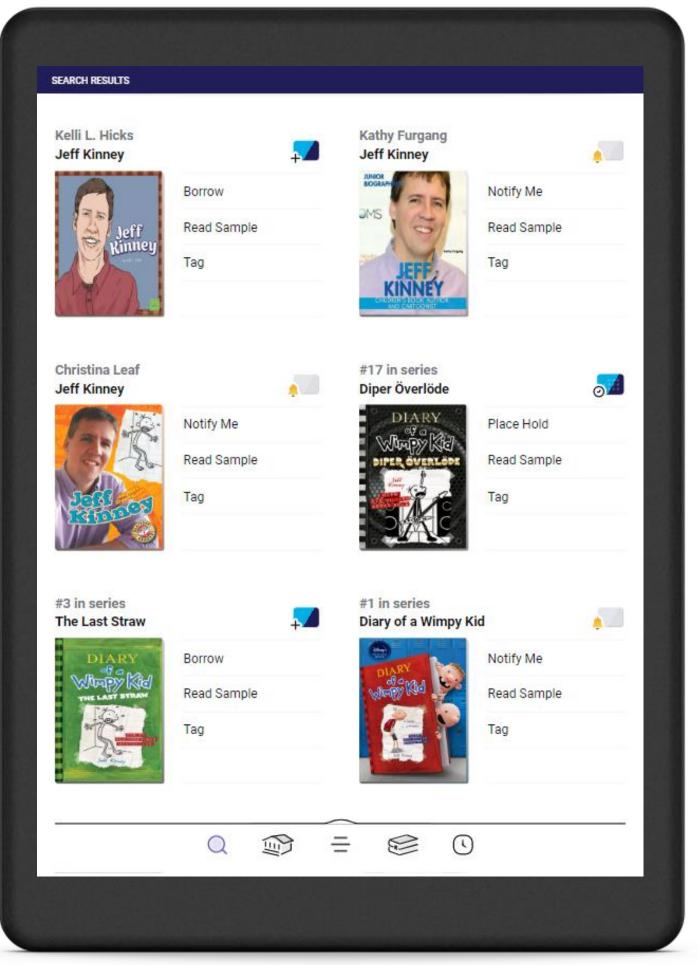




New experience

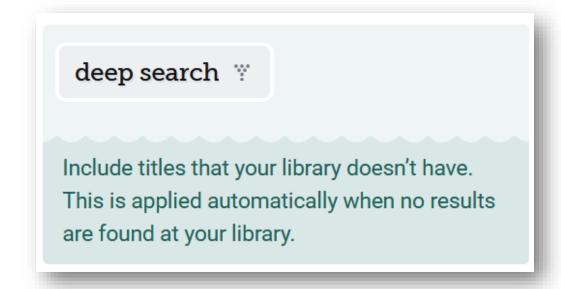
"I'm looking for a certain book to read."

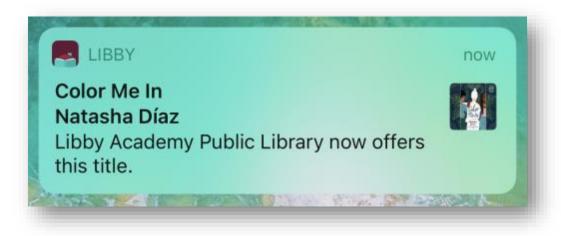
- Search active library
- Borrow/Place Hold/Notify Me tag





Recap







Discover everything you want to read in one app.

Get notified when titles of interest are added.

Worked into a typical user flow.



Knowledge check

With the new release, when can users discover titles not yet in your collection?

- a. When a user searches for a title, author, or series and it returns no results.
- b. When a user browses the Library screen.
- c. When a user runs a search that returns fewer than 100 results.
- d. When a user runs a search that returns fewer than 1,000 results.



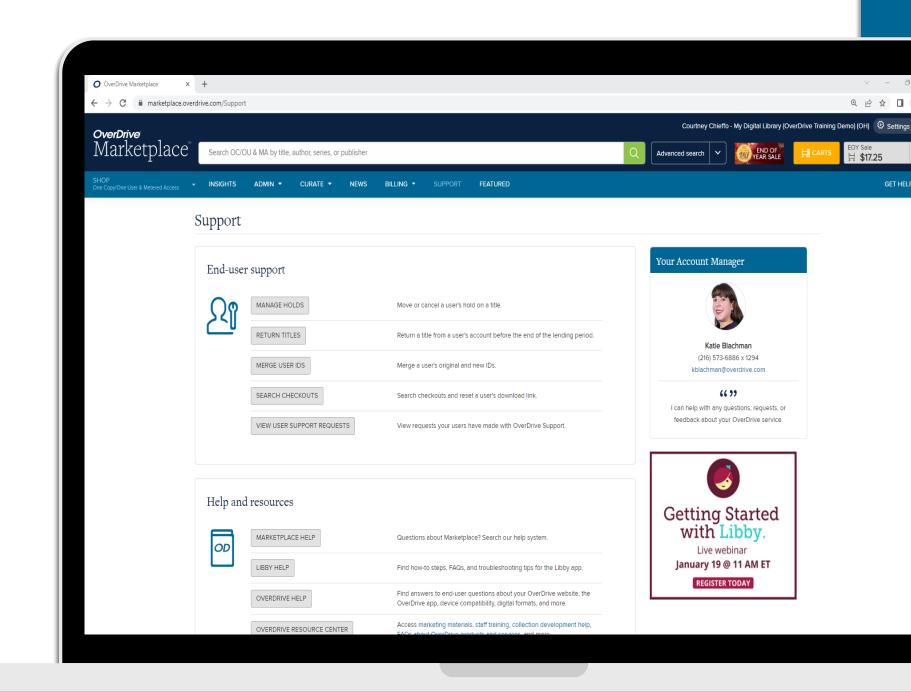
Marketplace experience

OverDrive Marketplace

Your source for digital library success where you can:

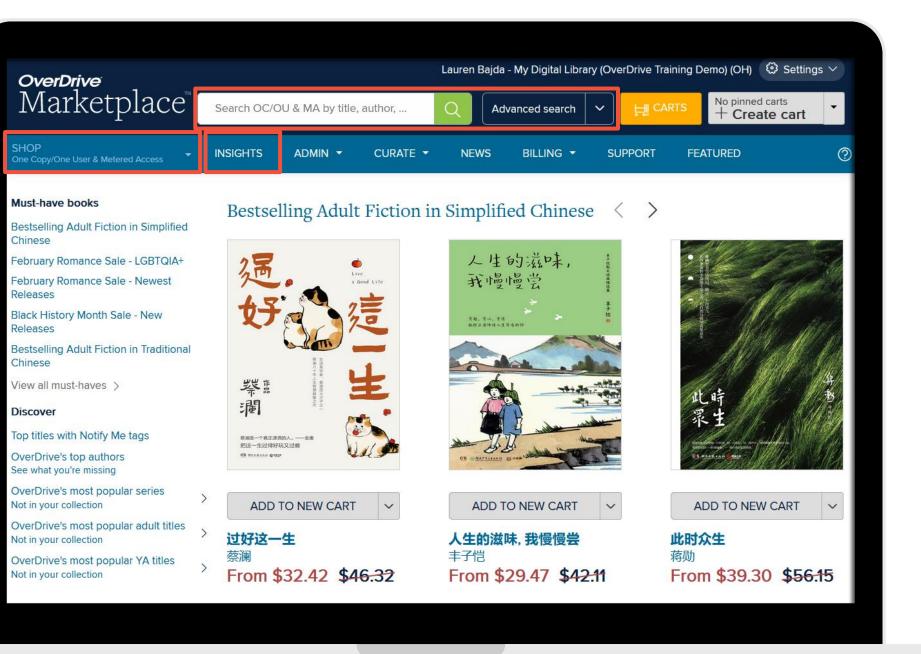
- Browse & purchase
- Get news & updates
- View insights
- Get support

Marketplace.overdrive.com





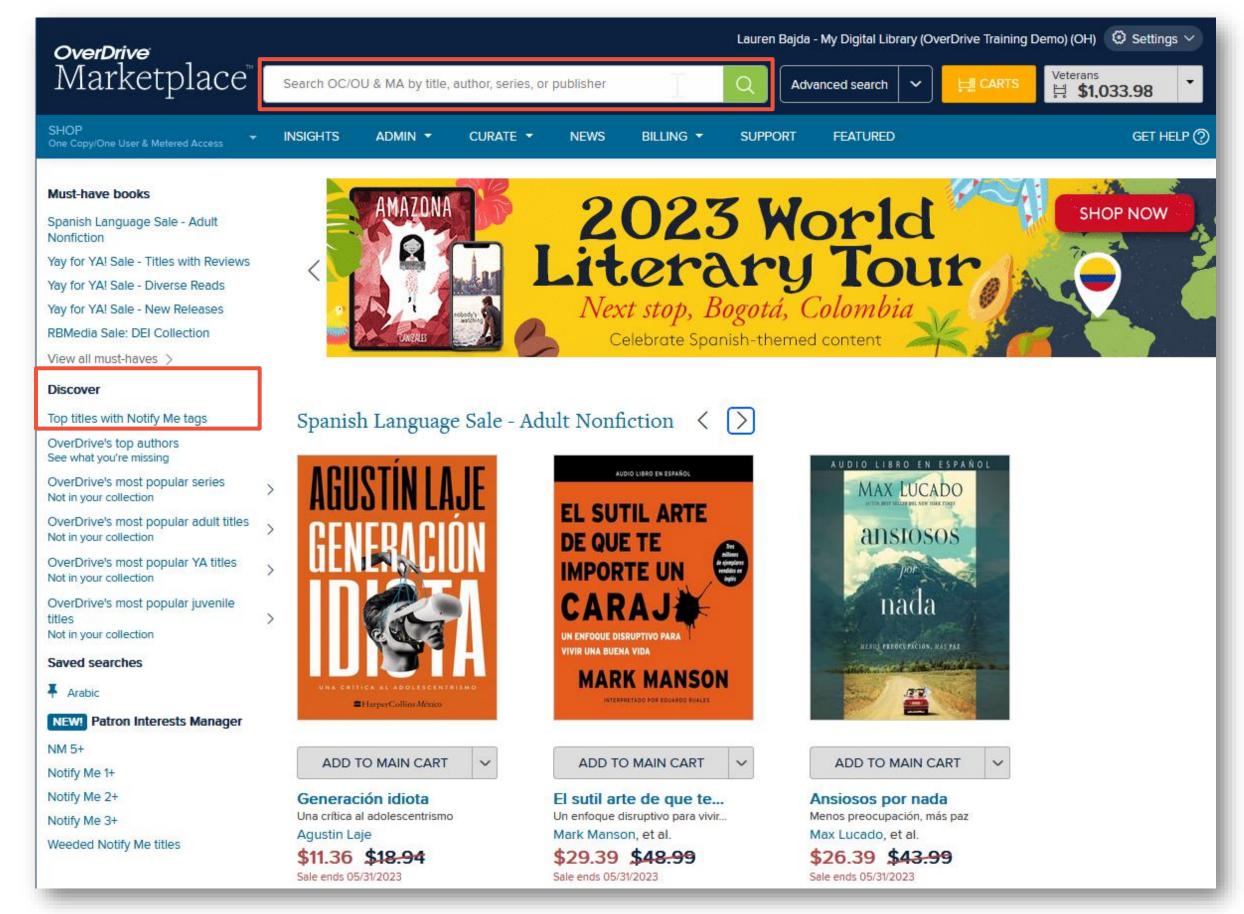
Benefits



- Provides powerful insights from your community.
- Offers your library rich, real-time data and customizable collection development tools.
- Optional data—built into your Marketplace experience.

Shop

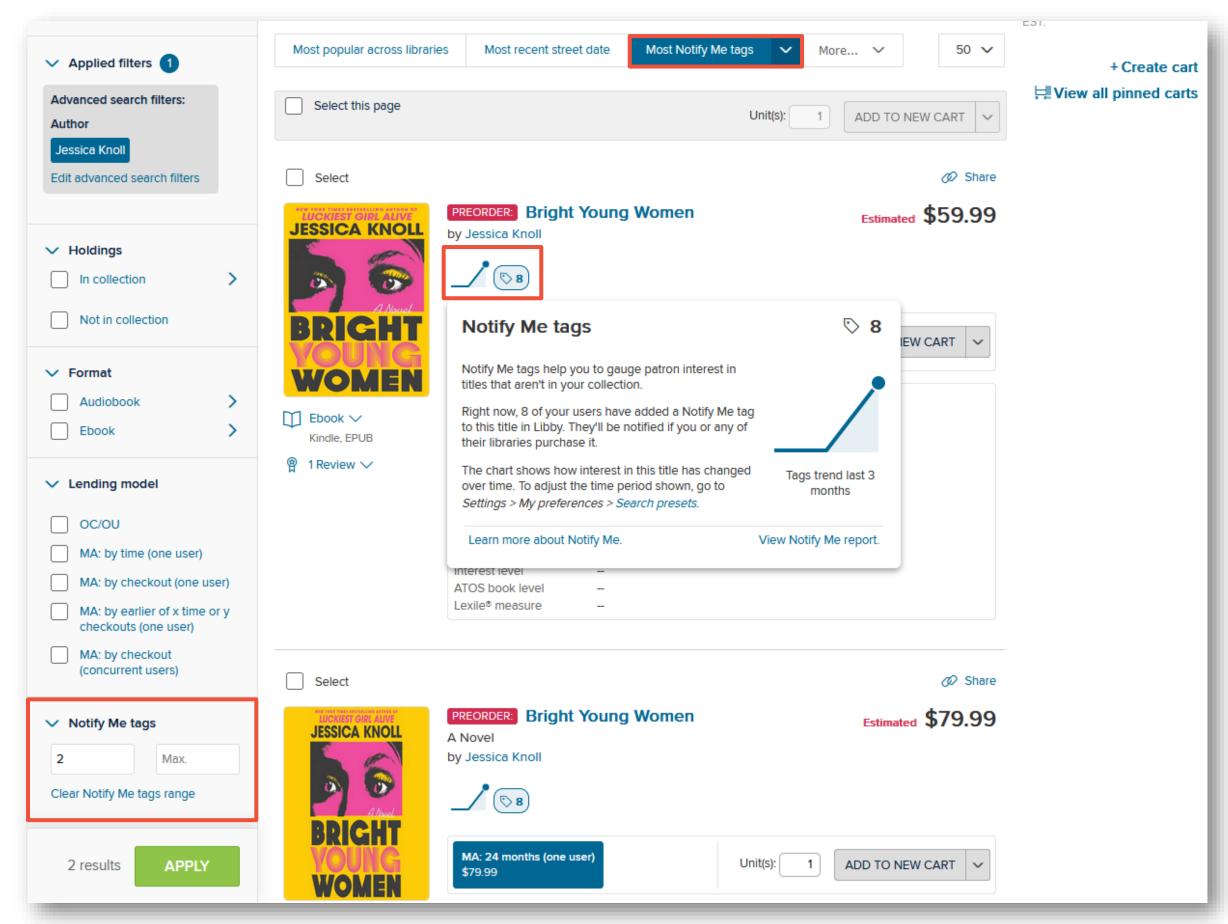
"How can I see titles my patrons expressed interest in while shopping?"





Shop

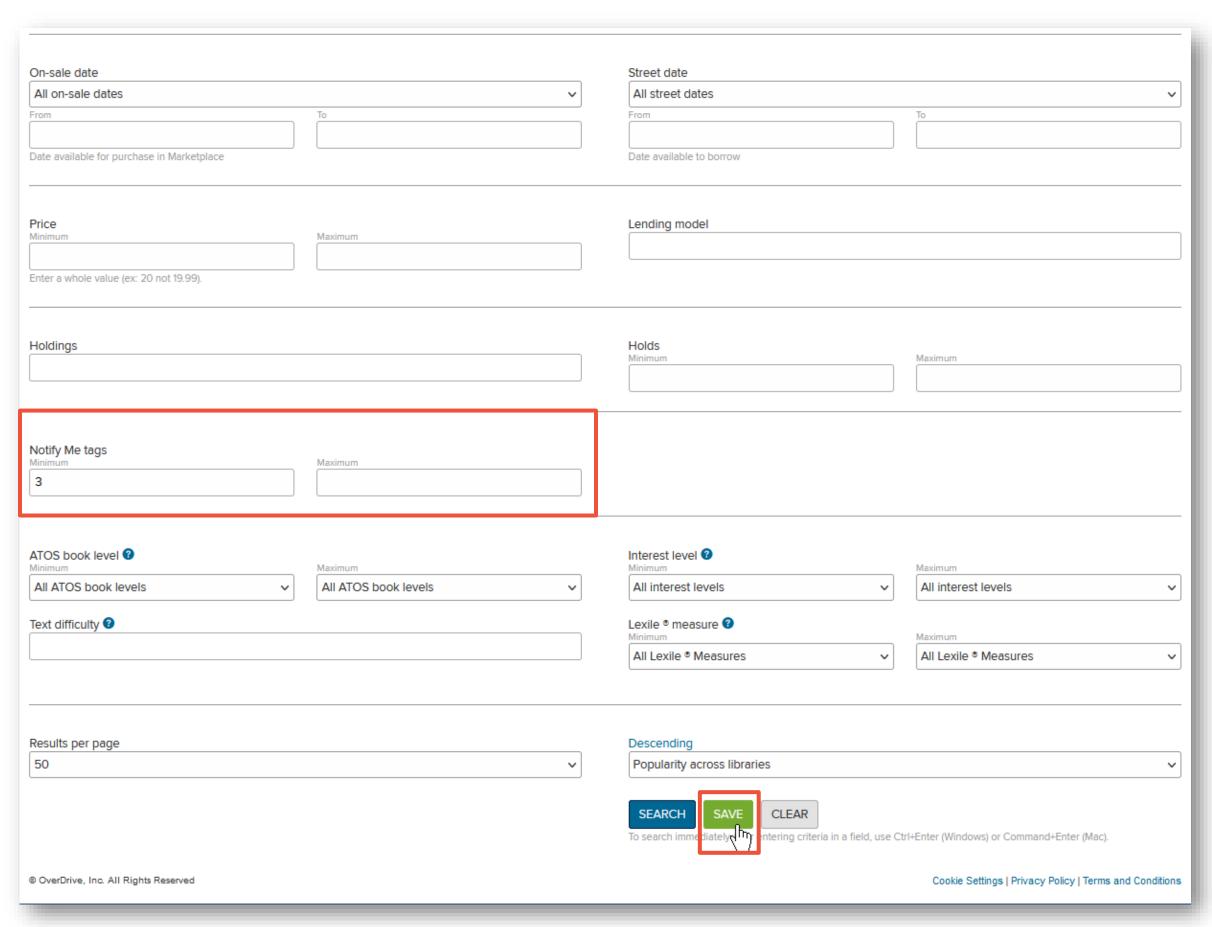
"How can I see titles my patrons expressed interest in while shopping?"





Shop

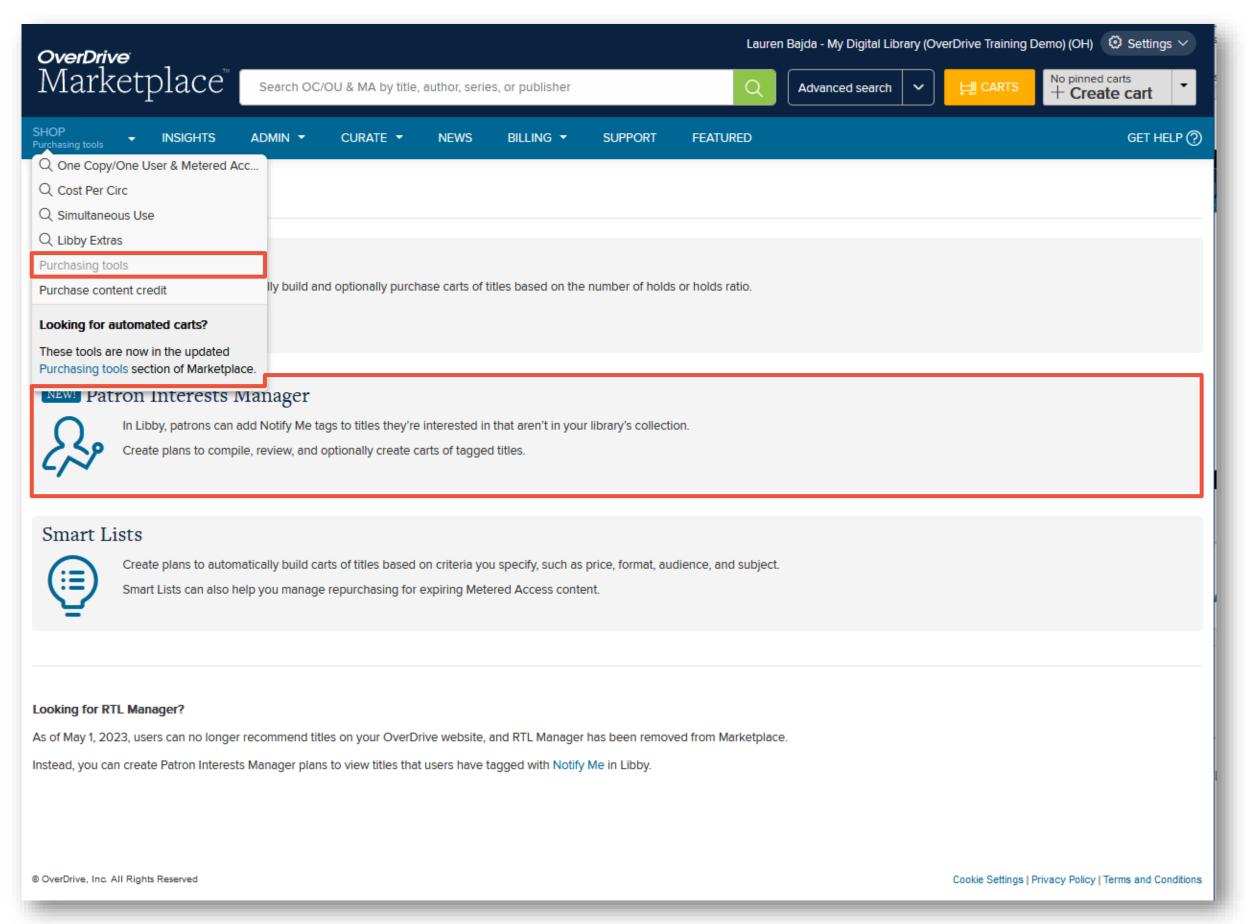
"How can I see
titles my patrons
expressed interest
in while shopping?"





Purchasing Tools

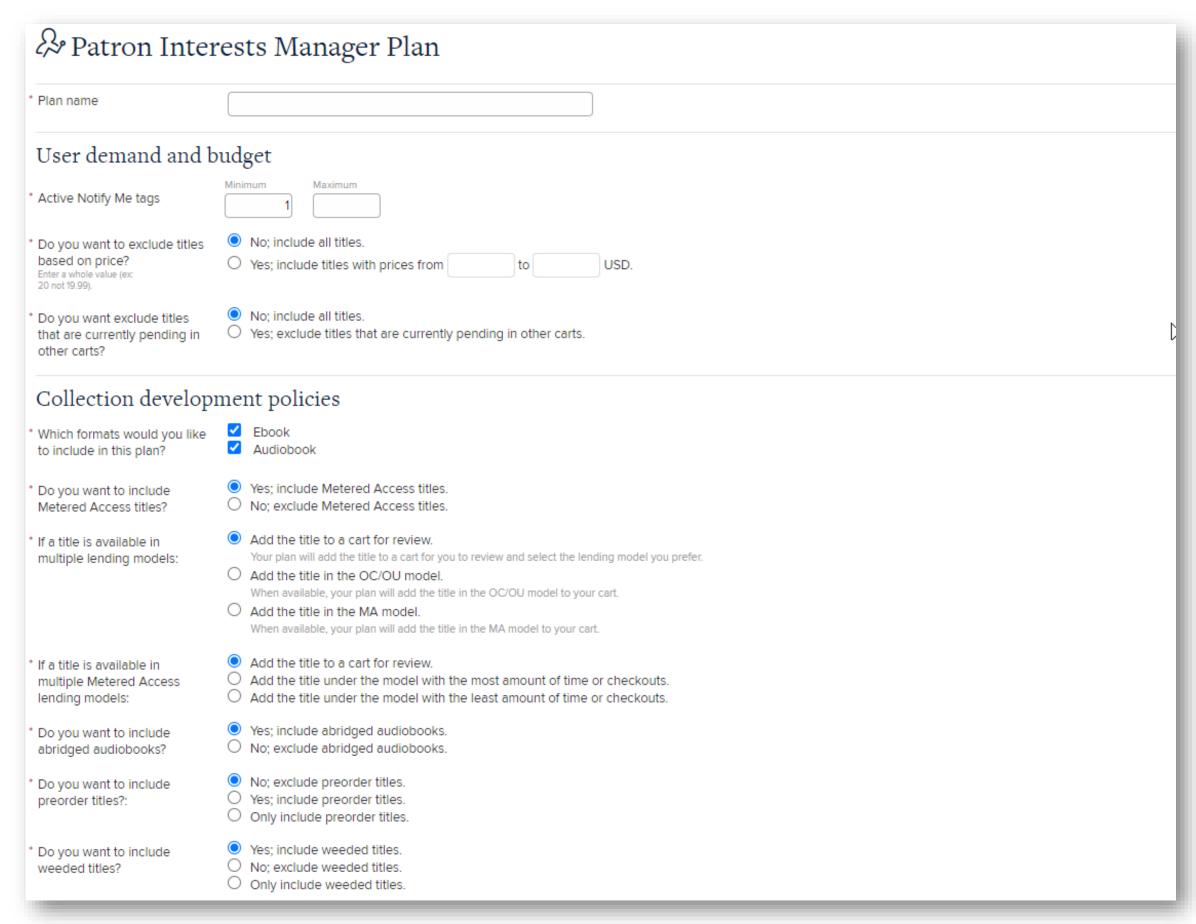
"Where can I create on-demand reports and automated carts based on Notify Me tags?"





Purchasing Tools

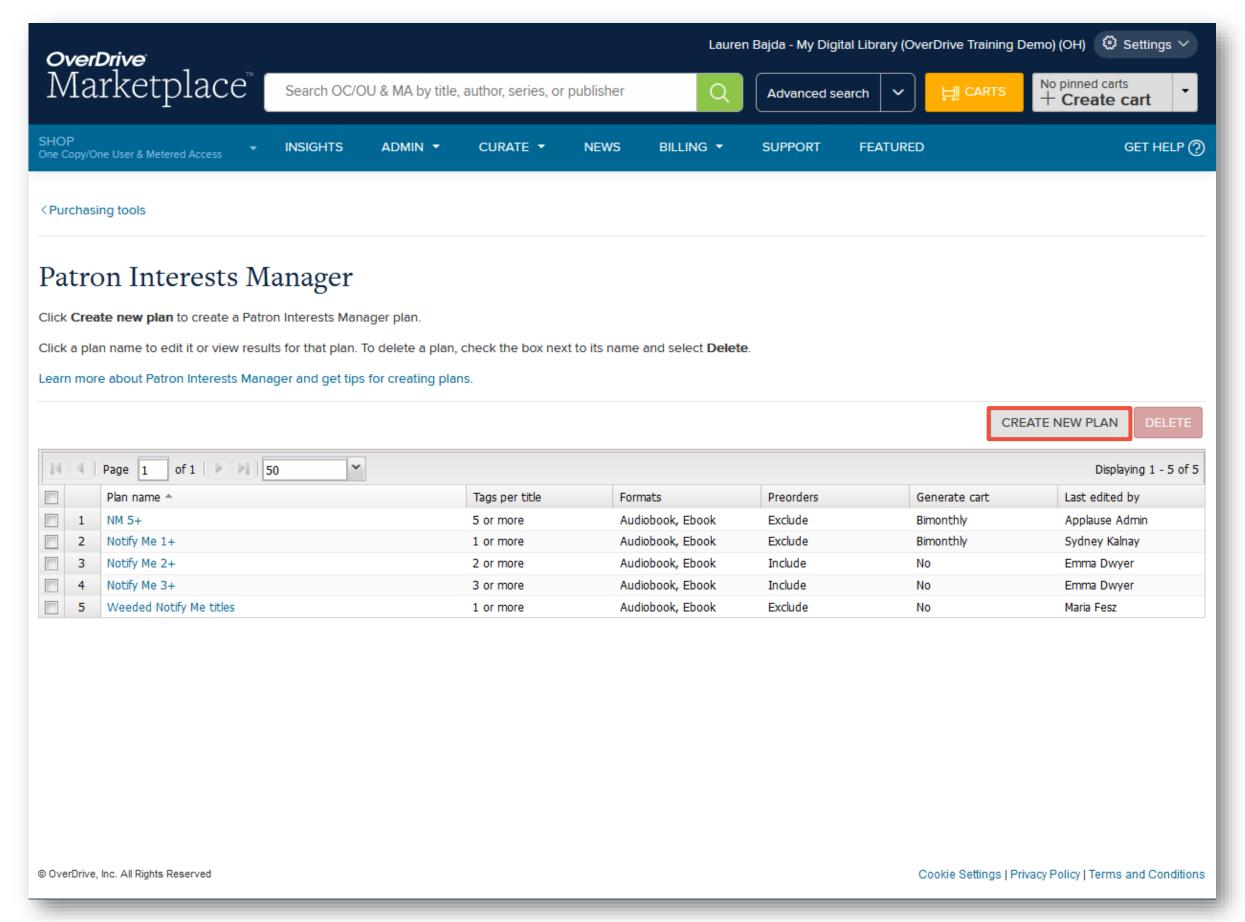
"Where can I create on-demand reports and automated carts based on Notify Me tags?"





Purchasing Tools

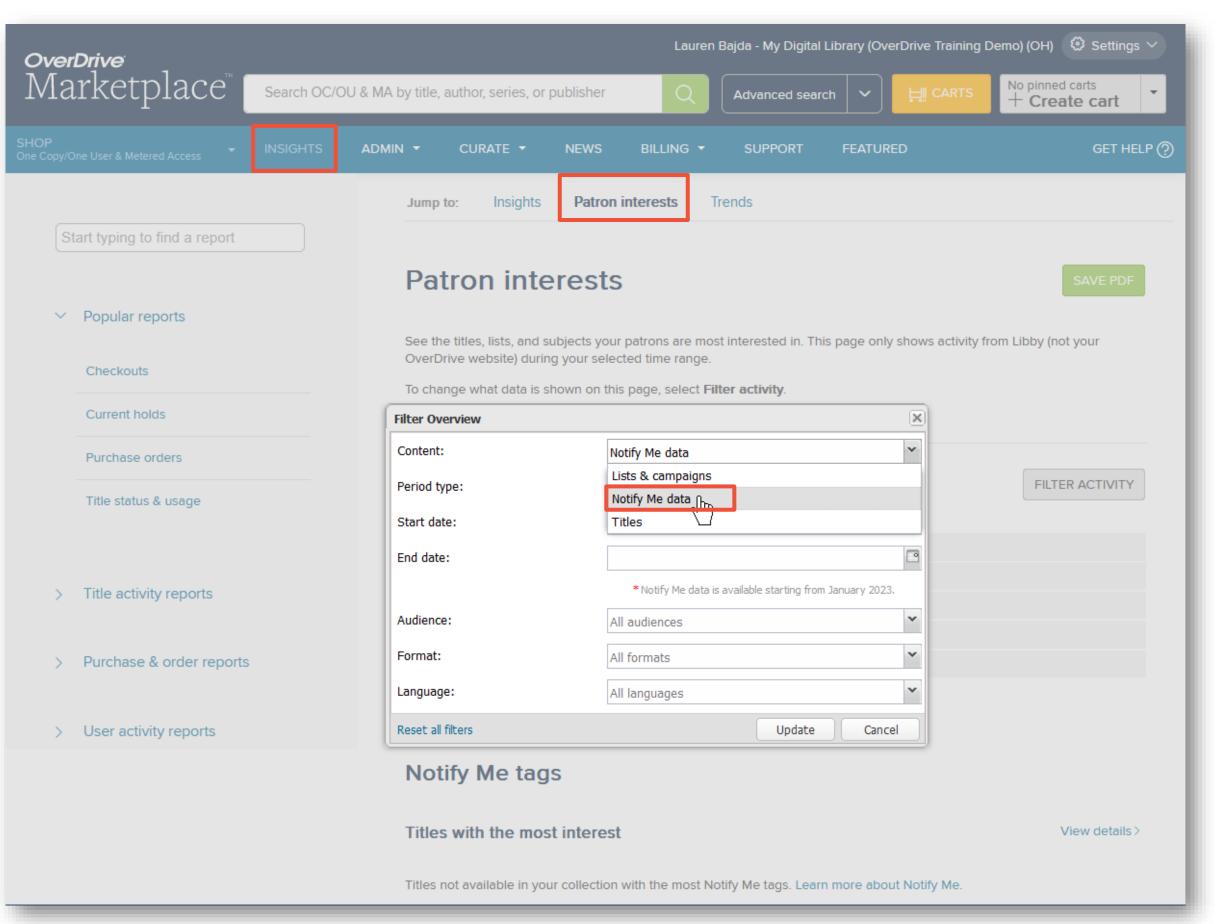
"Where can I create on-demand reports and automated carts based on Notify Me tags?"





Insights

"How can I see trends on what my patrons are interested in?"

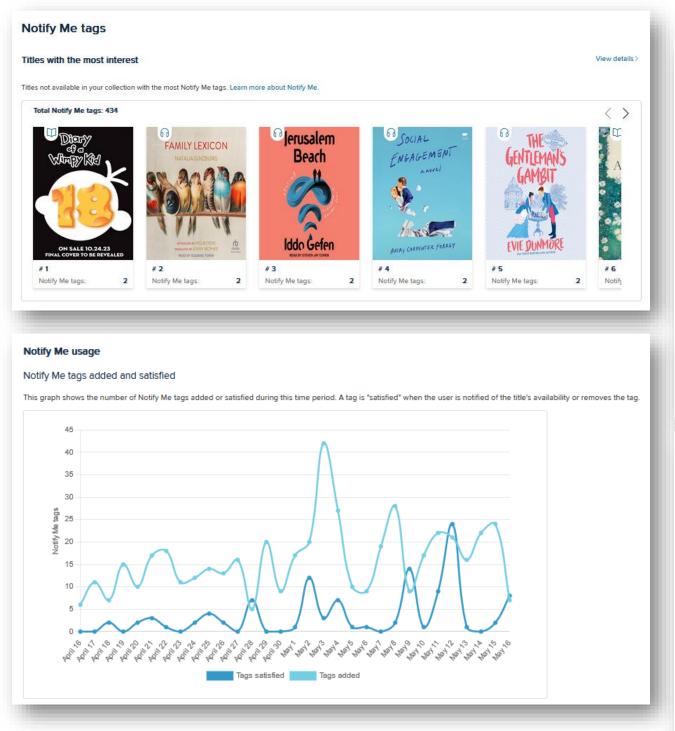




^{*}Page only shows activity from Libby.

Insights

"How can I see trends on what my patrons are interested in?"



^{*}Page only shows activity from Libby.







Advantage

Are you a member of a consortium? Do you have an advantage account?

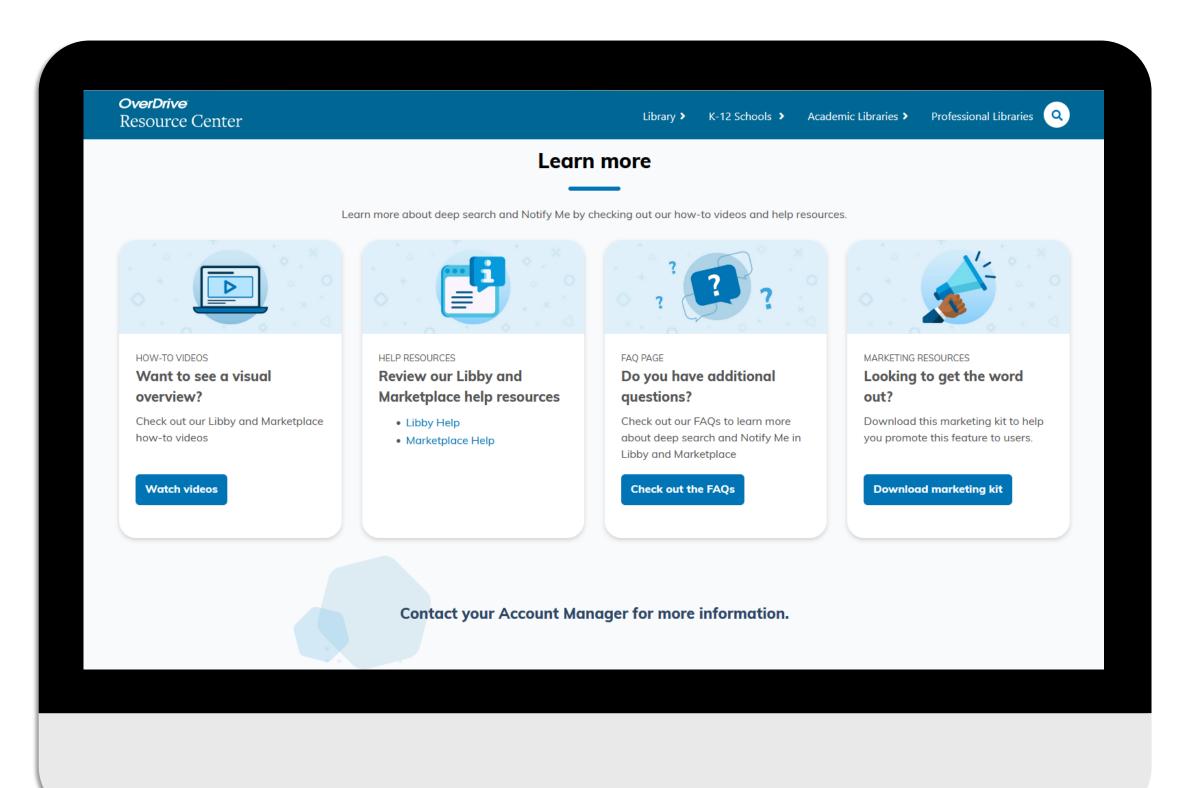
You can:

- 1. Set up Patron Interests Manager plans based on Notify Me tags data from your Advantage users only.
- 2. See Notify Me tags data on the Patron interests dashboard for just your Advantage users.









Learn more

Resource Center

- Overview
- How-to videos
- Help articles
- **FAQs**



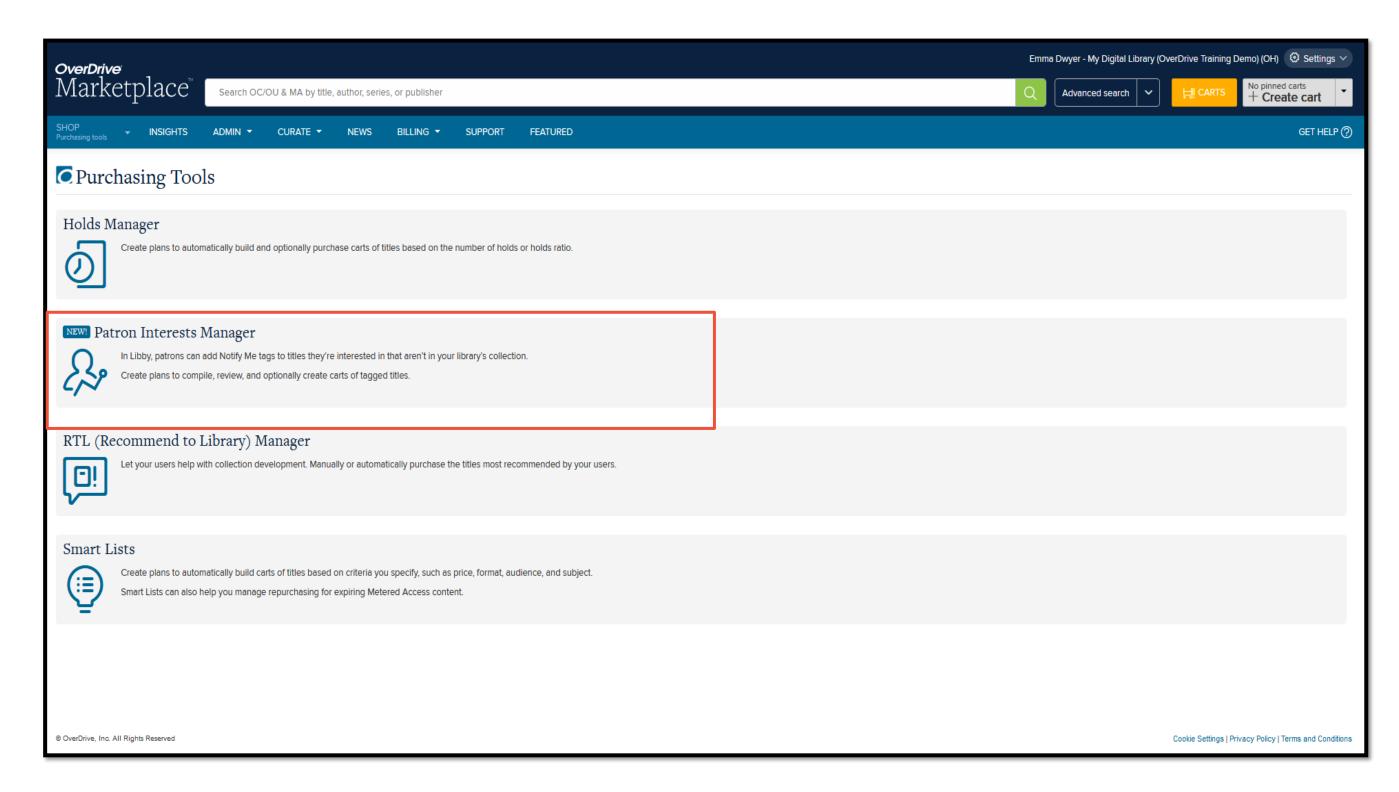








Knowledge check



Where can I go in Marketplace to run custom reports and create carts of this Notify Me data?

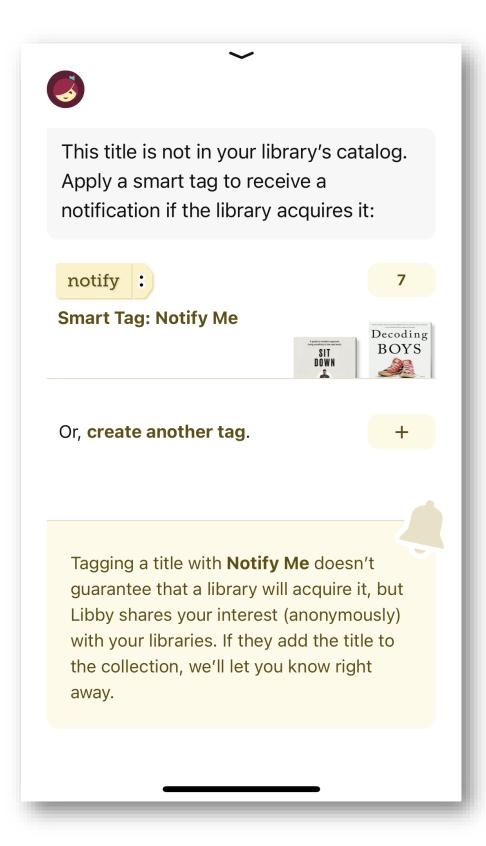


FAQs



Is there a limit to the number of titles a user can tag as Notify Me? My library is concerned about demand.

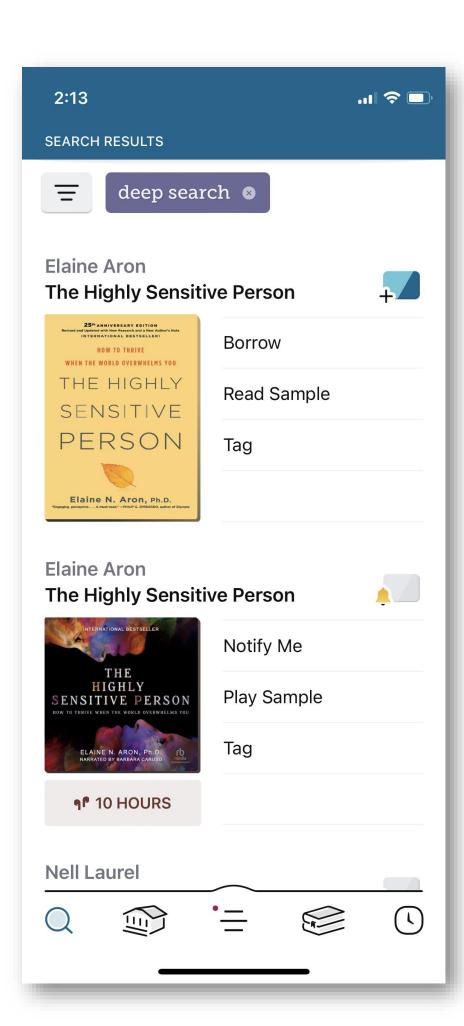
- No. Like other tags in Libby, there's no limit.
- Libby does not set any user expectations when they add a tag.
- Libraries can choose what to do with the Notify Me tags data.





Can my library limit what type of content displays in deep search results?

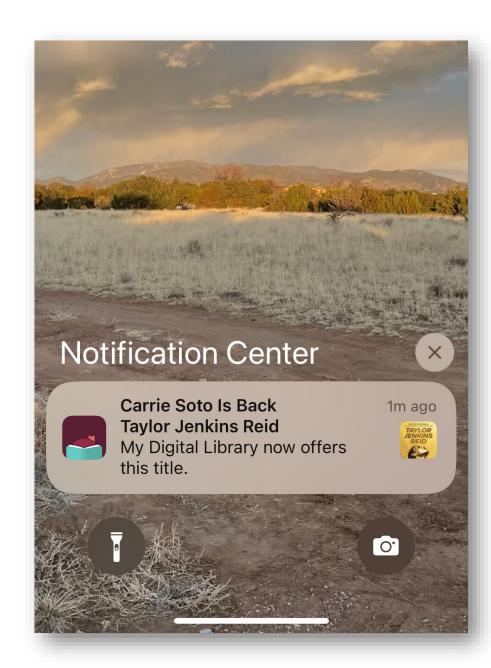
 No. The content eligible for display in deep search results includes all titles your library can purchase in OverDrive Marketplace.





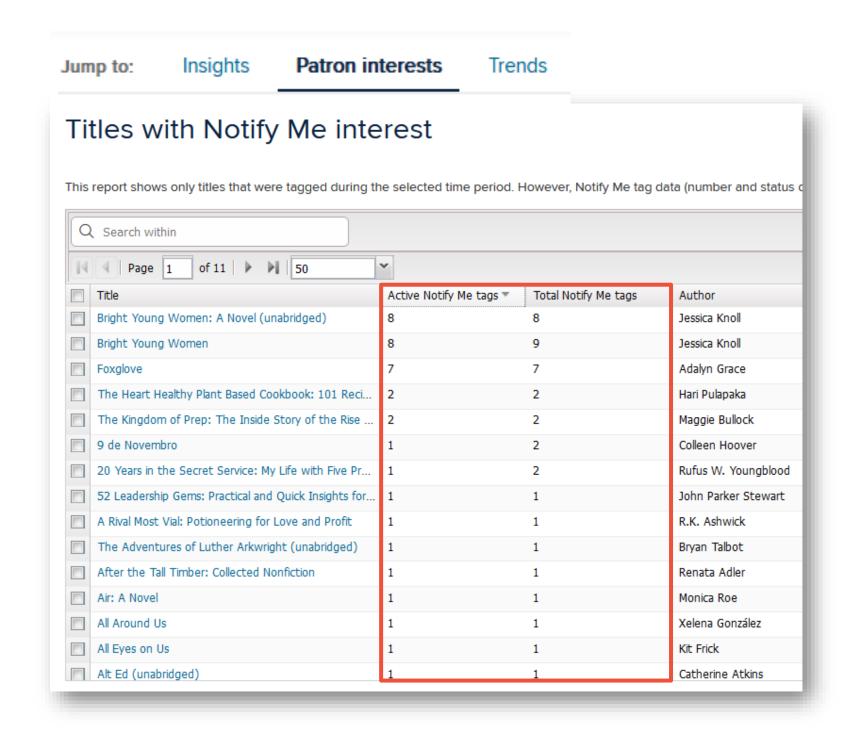
If my library acquires a title that a user tagged as Notify Me, is the user automatically placed on hold?

- No. Users will receive a notification.
- They can choose to place a hold or borrow the title.





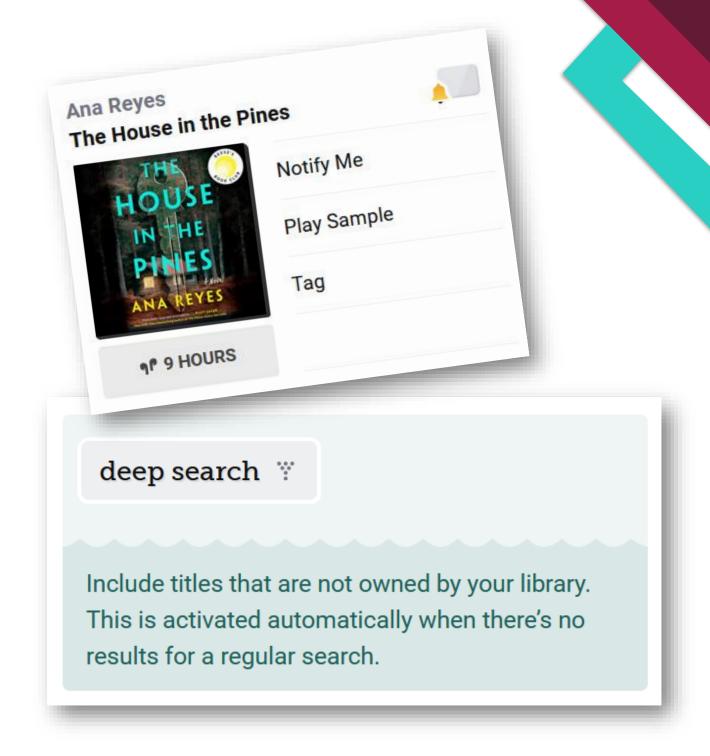
- Do Notify Me tags expire?
- No. In Libby, users can still see all titles they added a Notify Me tag to for their records.
- If a user removes a Notify Me tag or another one of their libraries acquires the title, the tag is no longer considered active.





Can our library disable deep search and Notify Me?

- Works the same across all libraries for ease of use and consistency.
- Using Notify Me data in Marketplace is optional.
- Reach out to your Account Manager.



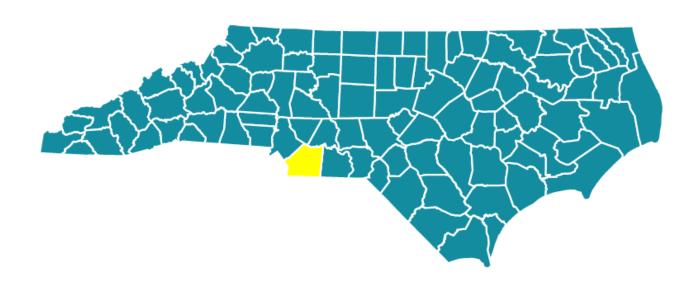


How libraries are already benefitting from these features

About Union County Library, NC

- Located Southeast of Charlotte and neighboring Mecklenburg, Cabarrus, Stanly and Anson Counties
- 4 Locations: Monroe, Indian Trail, Marshville, and Waxhaw
- New Waxhaw Library Coming March 2024!
- 247,000 population served with 171,451 cardholders
- 213,000 digital items average yearly circulation (FY 21/22)
- 19,120 titles in collection
- 6 to 1 holds ratio
- Overdrive Customer since 2011





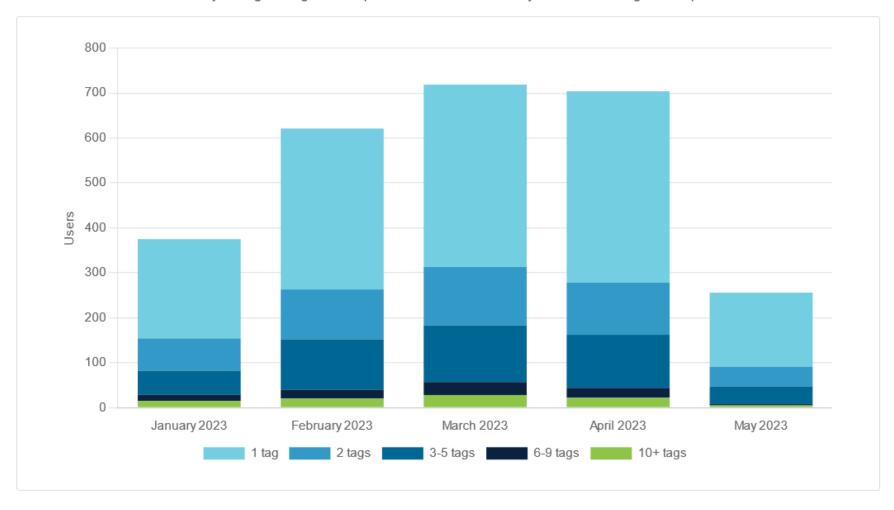
Why Notify Me?

- Team of one!
- Previously had Recommend to Library feature turned off
- To get better insight to our patron's reading interests
- Benefit to patrons with multiple library cards (commuters)

Shout out to my Overdrive Team: Mallory, Sheila, and Anthony!

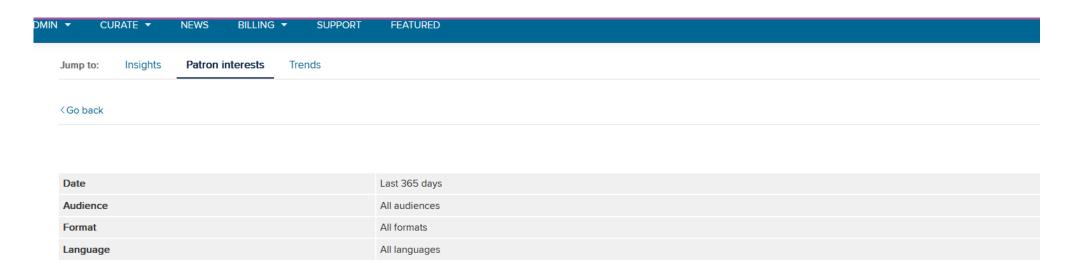
Notify Me tags added per user

Number of users who added Notify Me tags during this time period. Each bar is divided by the number of tags added per user.



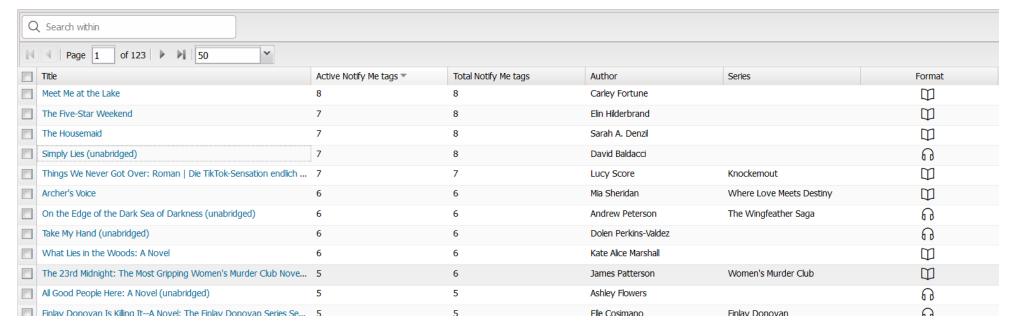
How we use Notify Me

- Insights Tab > Patron interests> Title with Notify Me interest
- Change date filter to desired range
- Filter by largest "Active Notify Me tags"
- If more than 2 (sometimes 3, budget permitting) add to cart
- Pre-order titles go into my standing "Pre-Order" cart



Titles with Notify Me interest

This report shows only titles that were tagged during the selected time period. However, Notify Me tag data (number and status of tags) is current as of the time the report is run.



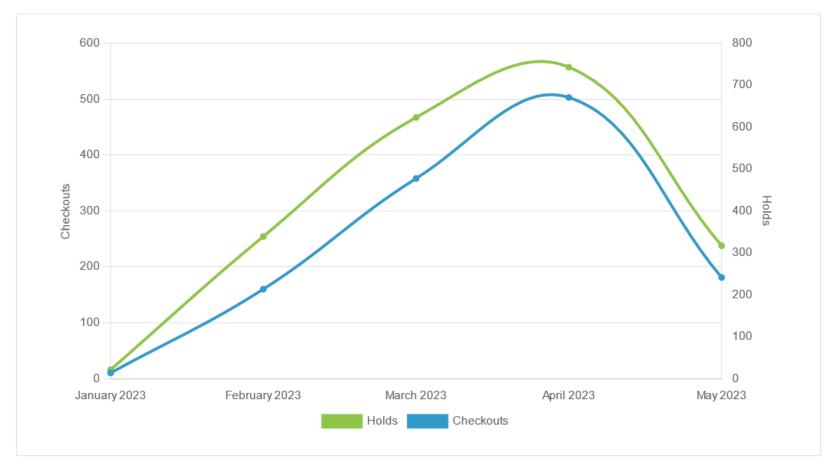
How It's Going

- Patron led purchasing
- Takes away the step of notifying the patron via email or phone
- Doesn't automatically place on hold
- No pressure to purchase
- Always looking for a way to make selecting easier
- Looking into Patron Interests Manager Carts

Purchase impact

Circulation activity

Checkouts and holds for purchased titles that had Notify Me tags. Only activity that occurred during this time period is included.



Patron & Staff Feedback

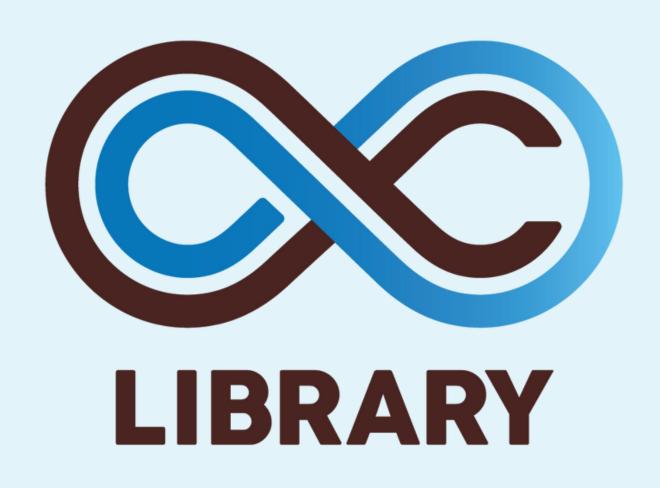
"I love it and I've discovered new titles I didn't know about."

"Deep Search finally lets me see if any library account I have has the book."

"I thought we had something, then I realized that we did not when I tried to put a hold on it."

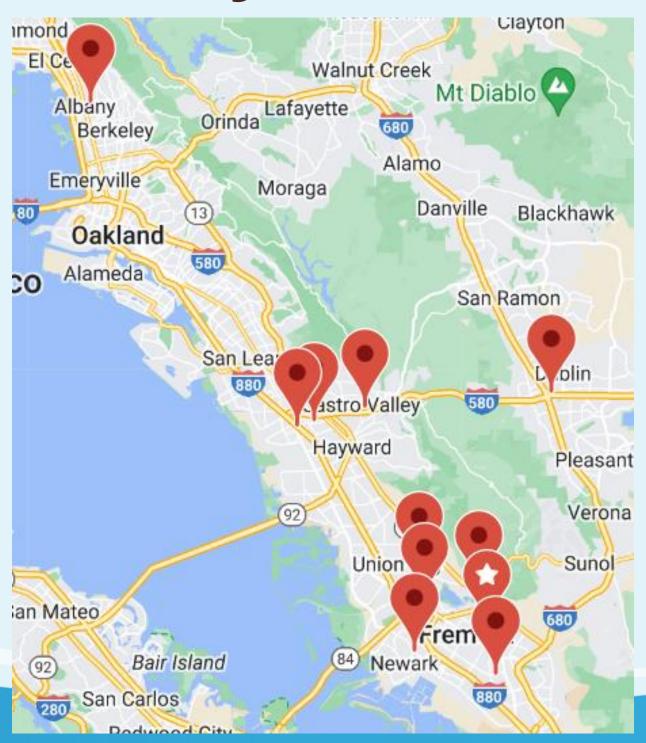
"I like the tagging part, but the deep search confuses me."





About Alameda County Library

- Locations: 11
- Service population: 588,940
- OverDrive Circulation in 2022: 953,792
- Full-Time Selectors: 4
- Started Notify Me/Deep Search: Feb 27, 2023





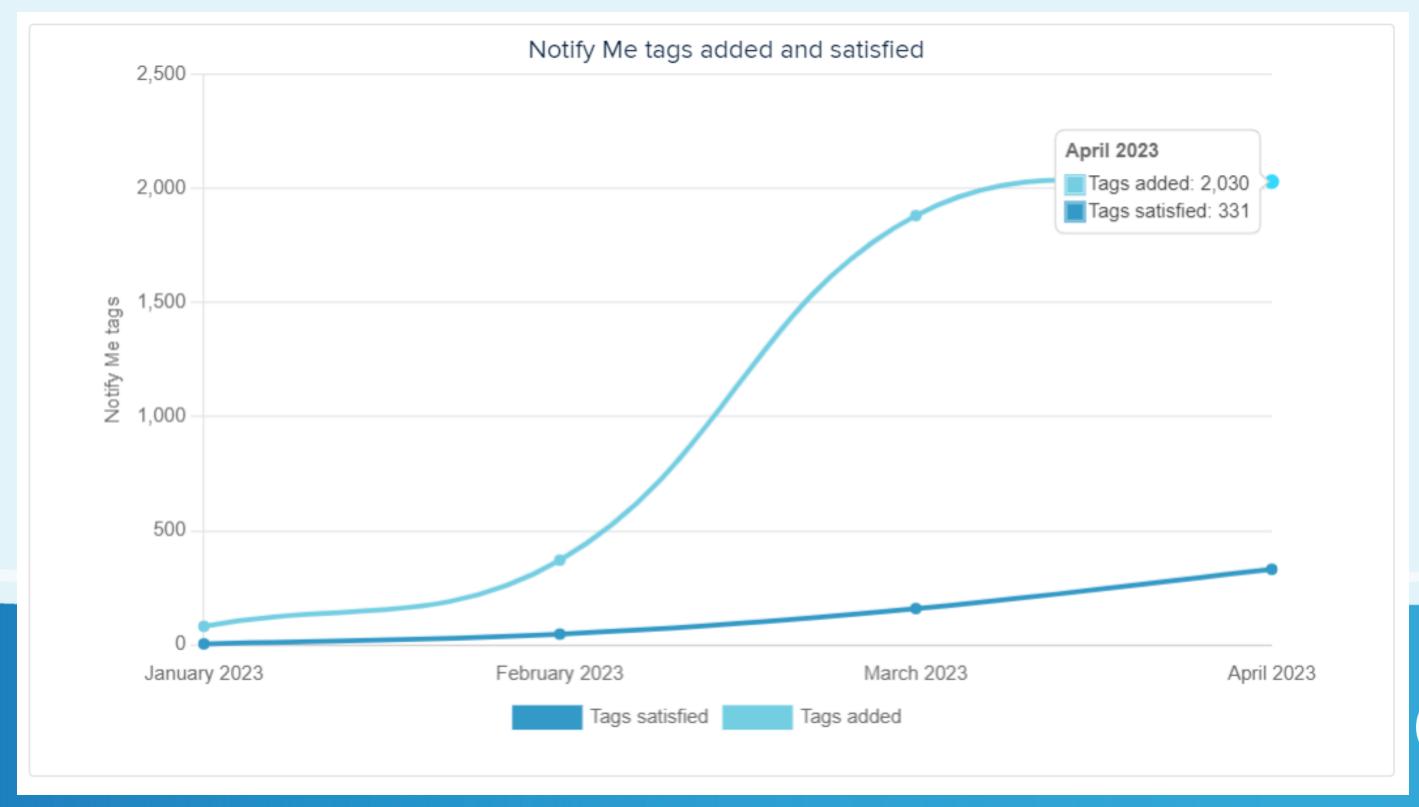
Notify Me/Deep Search at Alameda County Library

- Our decision not to use Recommend to Library and how it impacted our initial feeling about Notify Me/Deep Search
- What changed our mind and how we came to adopt the feature
- How we're using Notify Me/Deep Search
- Impact
- Community Reactions
- Future plans



Notify Me Tags

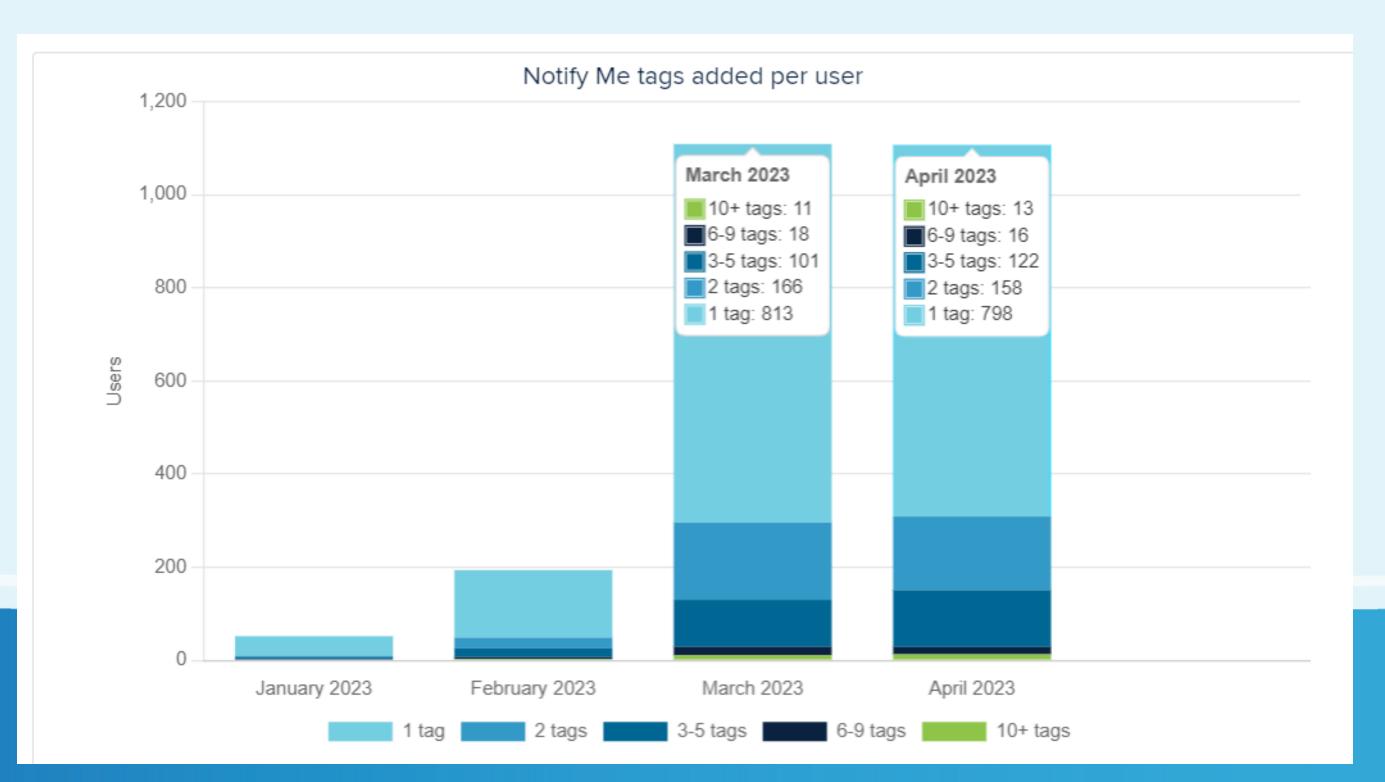
Notify Me Tags Added and Satisfied





Notify Me Tags

Notify Me Tags Added Per User





Contact Me

Stacy R.J. Tomaszewski Electronic Resources Librarian stomaszewski@aclibrary.org

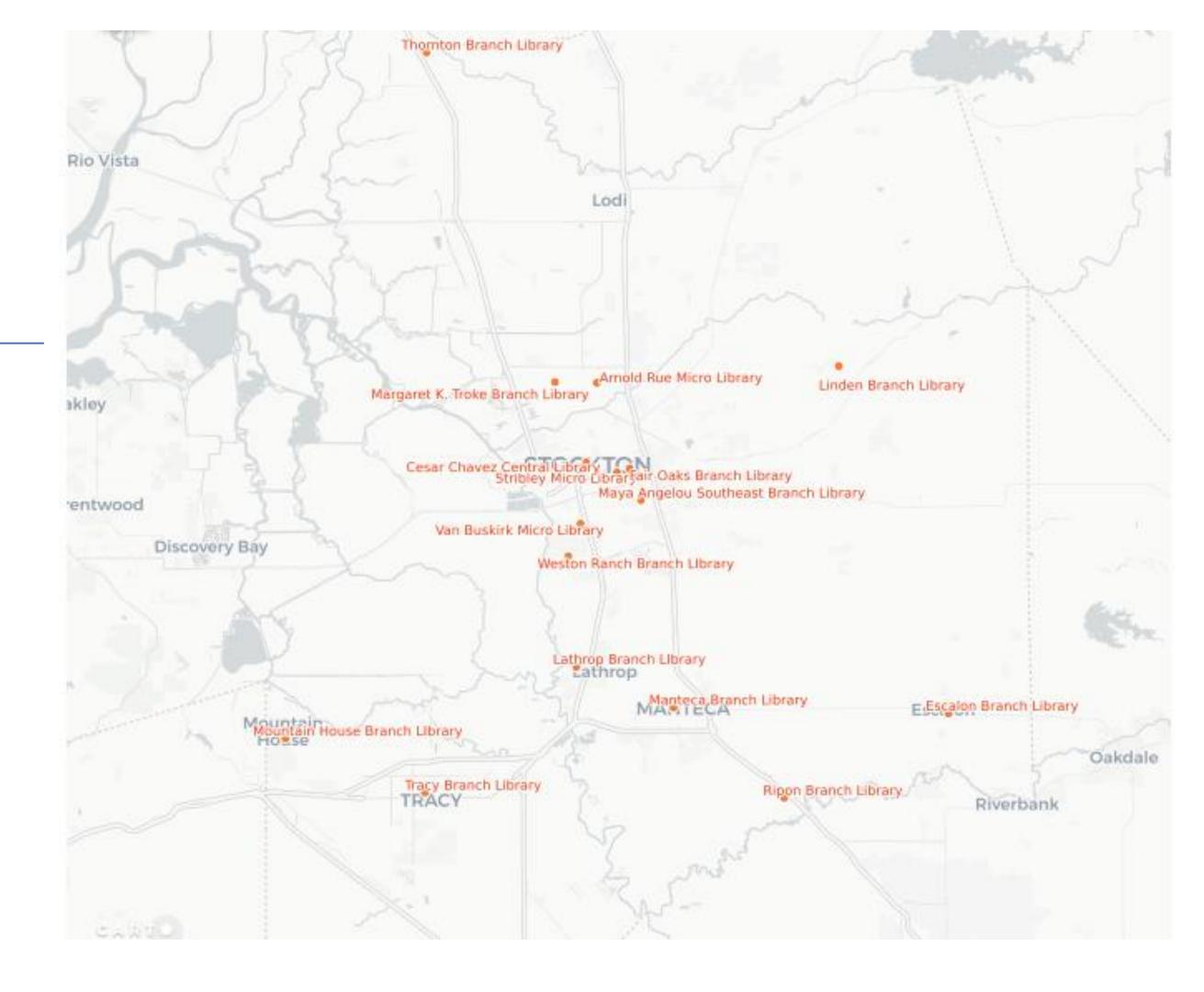




Stockton-San Joaquin County Public Library

- 13 Branch Libraries, 3
 Micro Libraries, 1
 Bookmobile
- Population 807,412
- 2022 Checkouts 116,132
- Active Users 15,851





Notify Me Tags

Notify Me Tags were activated on February 24

February: 382 tags added

• March: 2,239 tags added

April: 2,073 tags added

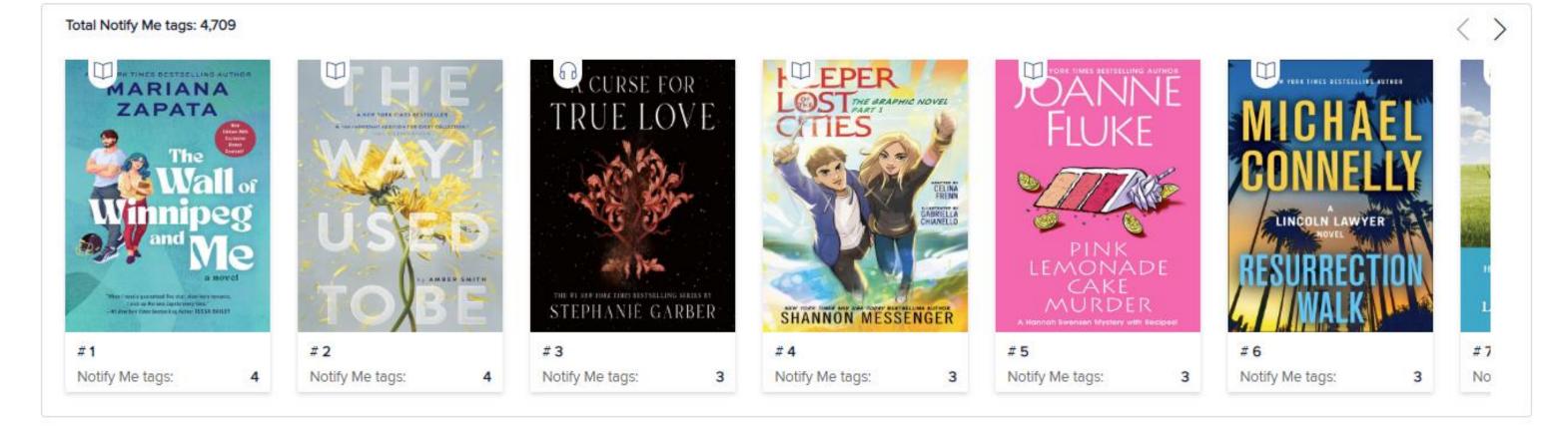
May: 809 tags added

Notify Me tags

Titles with the most interest

View details >

Titles not available in your collection with the most Notify Me tags. Learn more about Notify Me.







Patron Interests Manager

Must-have books

Spanish Language Sale - Adult Nonfiction

Yay for YA! Sale - Titles with Reviews

Yay for YA! Sale - Diverse Reads

Yay for YA! Sale - New Releases

RBMedia Sale: DEI Collection

View all must-haves >

Discover

Top titles with Notify Me tags

OverDrive's top authors See what you're missing

OverDrive's most popular series Not in your collection

OverDrive's most popular adult titles Not in your collection

OverDrive's most popular YA titles Not in your collection

OverDrive's most popular juvenile titles Not in your collection

Saved searches

You do not have any saved searches.

Add saved searches

NEW! Patron Interests Manager

Notify Me Tags

Notify Me Tags

Tags per title: 2 or more | Formats: Audiobook, Ebook | Preorders: Exclude | Generate cart: Monthly

α,	Searc	ch within											T Crea	ate a cart 🗏 🏗 Ci	reate worksii
4 .	4 F	Page 1 of 1	~											[Displaying 1 - 22
		Title ≜	Active Notify M	First active Notify	Format	Creator	Series	Publisher account	Publisher	Audience	Language	Street date	Unit Price	Lending model	Weed status
	1	Adult Children of Emotionally Immature		2 3/22/2023	6	Lindsay C. Gibson		Tantor Media, Inc	Tantor Media, Inc.	Adult Nonfiction	English	5/10/2016	TBD	TBD	Not weeded
	2	All My Mother's Lovers: A Novel		2 5/2/2023	Ф	Ilana Masad		Penguin Group (U	Penguin Publishin	Adult Fiction	English	5/26/2020	TBD	TBD	Not weeded
	3	All the Lonely People		2 5/6/2023	6	Mike Gayle, Ben		Hachette Audio	Hachette Audio	Adult Fiction	English	7/13/2021	\$65.00	Metered access, 2	Not weeded
	4	Always Only You: Bergman Brothers, #2		2 2/12/2023	Ф	Chloe Liese	Bergman Brothers	Draft2Digital, LLC	Chloe Liese	Adult Fiction	English	8/4/2020	\$9.99	One copy, one user	Not weeded
	5	Bad Cree: A Novel (unabridged)		2 3/5/2023	6	Jessica Johns, Ta		Books on Tape	Books on Tape	Adult Fiction	English	1/10/2023	TBD	TBD	Not weeded
	6	Broken Bonds		2 2/3/2023	6	J Bree, Kasi Hollo	Bonds That Tie	Findaway	J Bree	Adult Fiction	English	6/2/2022	\$75.00	One copy, one user	Not weeded
	7	The Collected Regrets of Clover: A Novel		2 5/1/2023	Ф	Mikki Brammer		Macmillan Publish	St. Martin's Publis	Adult Fiction	English	5/9/2023	\$60.00	Metered access, 2	Not weede
	8	The Daddy Diaries: The Year I Grew Up		2 5/10/2023	\Box	Andy Cohen		Macmillan Publish	Henry Holt and Co.	Adult Nonfiction	English	5/9/2023	\$60.00	Metered access, 2	Not weede
	9	The Elevation Approach: Harness the Po		2 4/8/2023	6	Tina Wells, Steph		Books on Tape	Books on Tape	Adult Nonfiction	English	3/21/2023	TBD	TBD	Not weede
	10	Ella Minnow Pea: A Novel in Letters (un		2 4/27/2023	6	Mark Dunn, Laure		Books on Tape	Books on Tape	Adult Fiction	English	9/28/2021	TBD	TBD	Not weede
	11	Just Haven't Met You Yet		2 4/20/2023	Ф	Sophie Cousens		Penguin Group (U	Penguin Publishin	Adult Fiction	English	11/9/2021	TBD	TBD	Not weede
	12	Mile High		2 3/29/2023	6	Liz Tomforde, Win	Windy City	Tantor Media, Inc	Tantor Media, Inc.	Adult Fiction	English	4/25/2023	TBD	TBD	Not weeded
	13	The Millionaire Next Door: The Surprisin		2 4/15/2023	66	Thomas J. Stanle		Simon & Schuster	Simon & Schuster	Adult Nonfiction	English	9/1/2000	\$99.99	Metered access, 2	Not weeded
	14	Nap Ministry's Rest Deck: 50 Practices t		2 3/29/2023	Ф	Tricia Hersey, Pau		Chronicle Books	Chronicle Books L	Adult Nonfiction	English	4/25/2023	\$20.99	One copy, one user	Not weeded
	15	Noragami: Stray God, Volume 25		2 1/24/2023	Ф	Adachitoka	Noragami: Stray	Kodansha USA Pu	Kodansha USA Pu	Adult Fiction	English	1/17/2023	\$10.99	One copy, one user	Not weeded
	16	The Ruse		2 2/26/2023	66	Judy Corry, Brand	Eden Falls Academy	Tantor Media, Inc	Tantor Media, Inc.	Young Adult Fiction	English	1/31/2023	TBD	TBD	Not weeded
	17	The Shadows Between Us		2 3/6/2023	Ф	Tricia Levenseller		Macmillan Publish	Feiwel & Friends	Young Adult Fiction	English	2/25/2020	\$40.00	Metered access, 2	Not weeded
	18	Stash: My Life in Hiding		2 4/16/2023	66	Laura Cathcart Ro		Simon & Schuster	Simon & Schuster	Adult Nonfiction	English	3/7/2023	\$59.99	Metered access, 2	Not weeded
	19	Twisted Games		2 5/9/2023	66	Ana Huang, Aiden	Twisted	Tantor Media, Inc	Tantor Media, Inc.	Adult Fiction	English	6/28/2022	TBD	TBD	Not weeded
	20	Twisted Hate		2 5/6/2023	66	Ana Huang, Aiden	Twisted	Tantor Media, Inc	Tantor Media, Inc.	Adult Fiction	English	7/19/2022	TBD	TBD	Not weeded
	21	Valor		2 5/5/2023	66	John Gwynne, Da	The Faithful and t	Hachette Audio	Hachette Audio	Adult Fiction	English	9/10/2019	\$65.00	Metered access, 2	Not weeded
1	22	The Wall of Winnipeg and Me		2 4/20/2023	6	Mariana Zapata,		Tantor Media, Inc	Tantor Media, Inc.	Adult Fiction	English	5/10/2016	TBD	TBD	Not weeded

- MA Titles, Pre-Order Titles, Weeded Titles
- 2+ Notify Me Tags

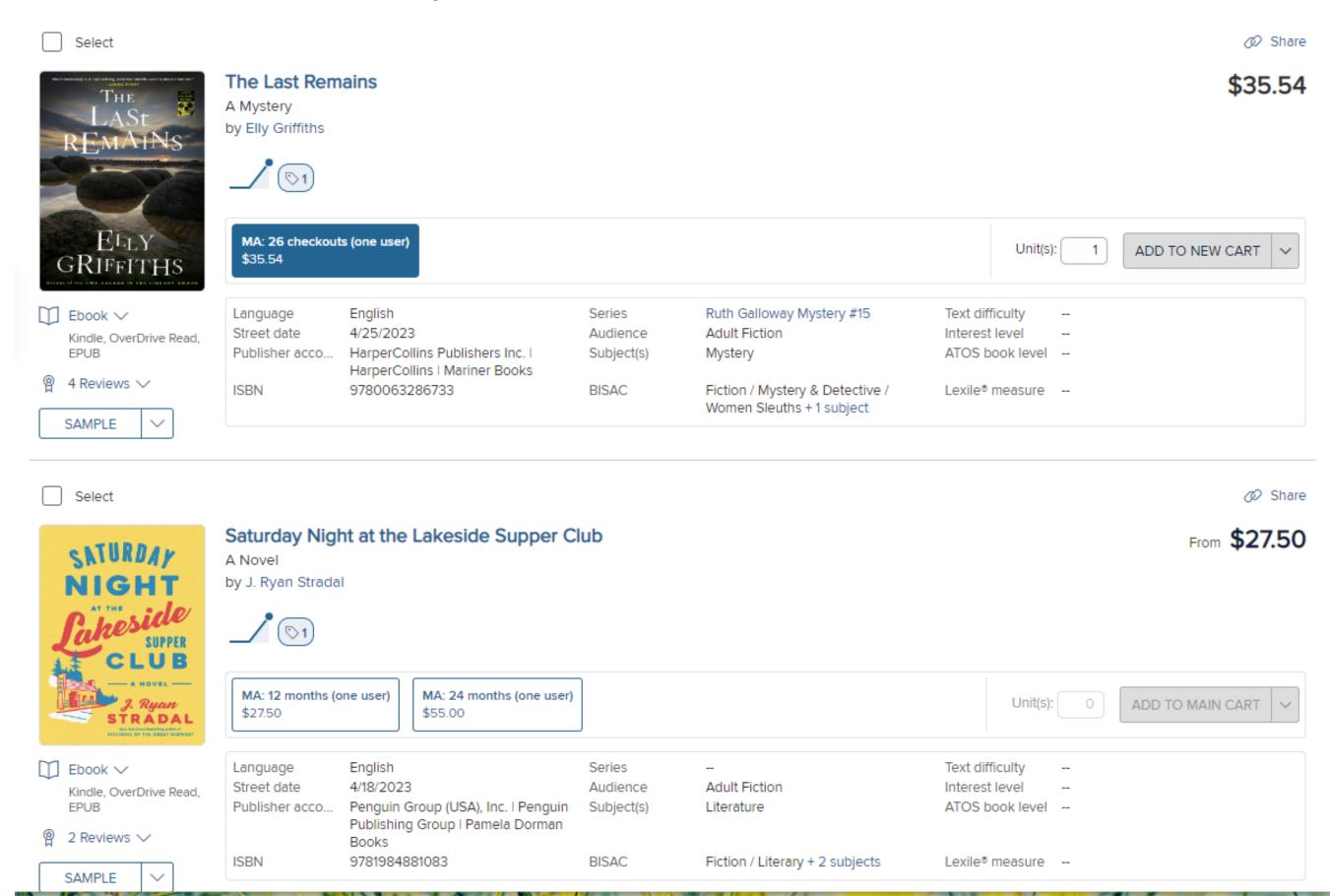


Overdrive Marketplace

STOCKTON-SAN

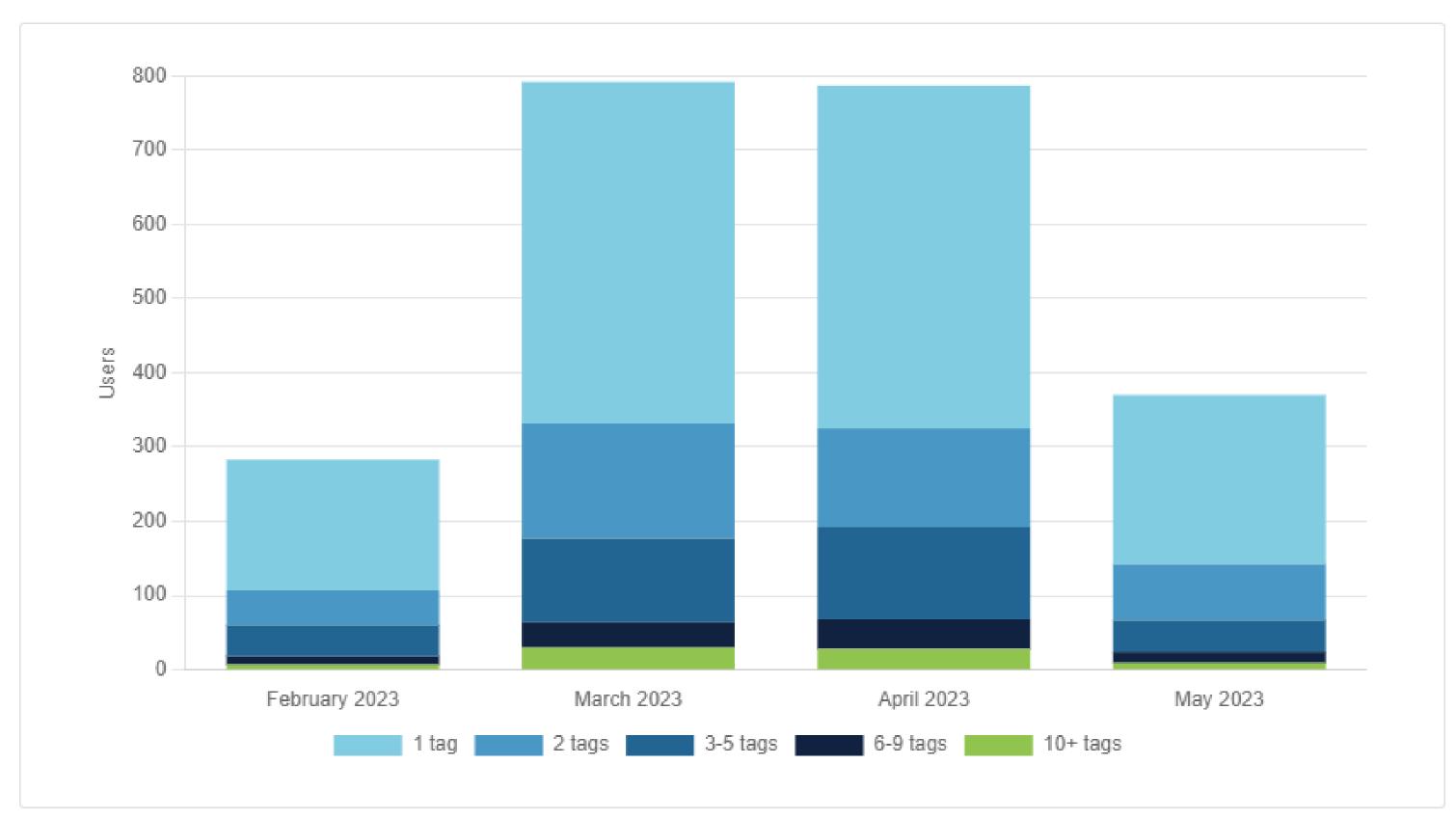
JOAQUIN COUNTY

PUBLIC LIBRARYCOMMUNITY GROWS HERE



Notify Me tags added per user

Number of users who added Notify Me tags during this time period. Each bar is divided by the number of tags added per user.



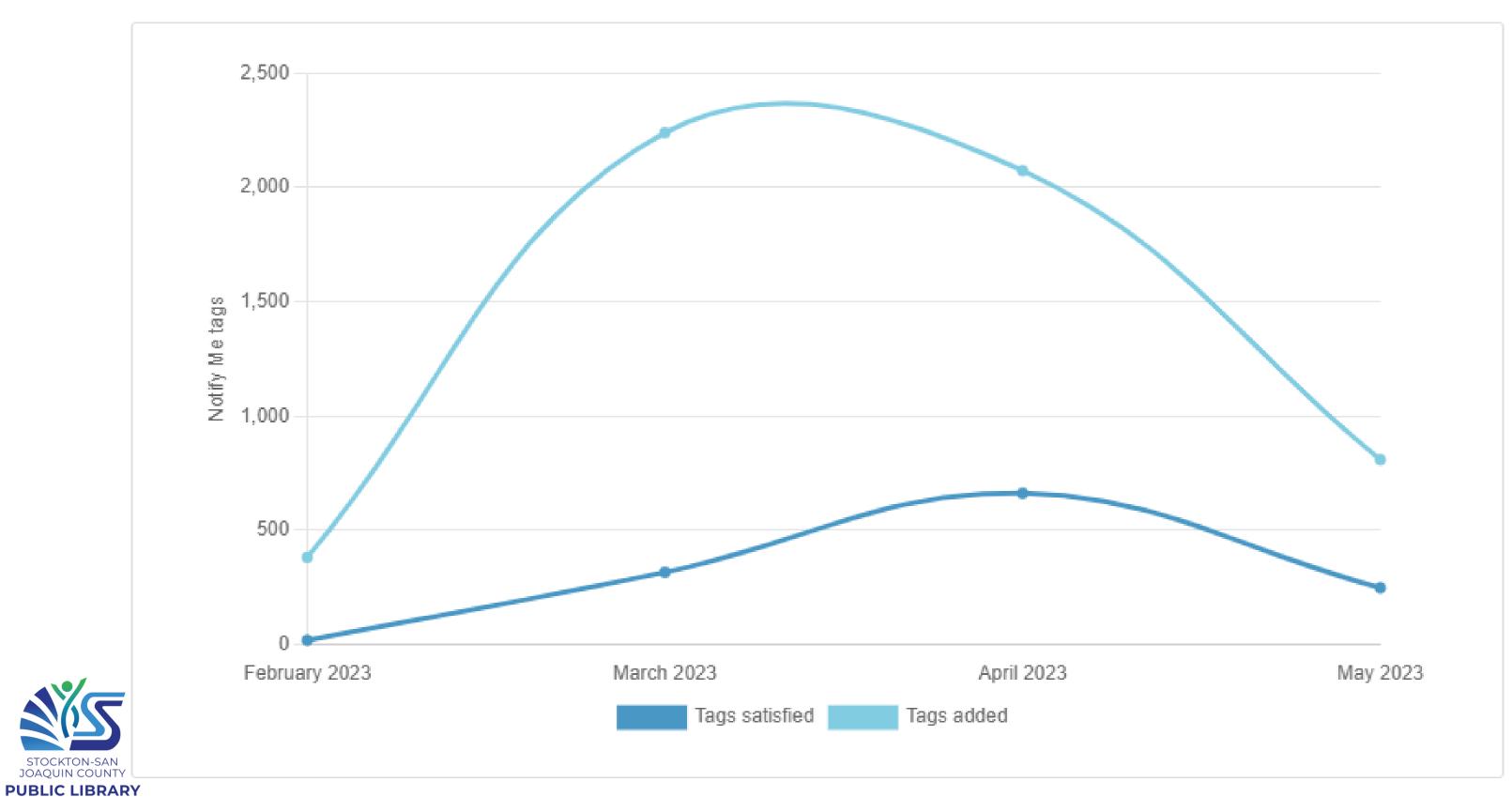


Notify Me usage

COMMUNITY GROWS HERE

Notify Me tags added and satisfied

This graph shows the number of Notify Me tags added or satisfied during this time period. A tag is "satisfied" when the user is notified of the title's availability or removes the tag.



Thank you!

- Brianna Anderson
- Library Manager
- Stockton-San Joaquin County
 Public Library
- Brianna.Anderson@stocktonca.g
 ov



Chautauqua-Cattaraugus Library System, NY

They keep an eye on Notify Me tags.

Created three Patron Interests Manager plans:

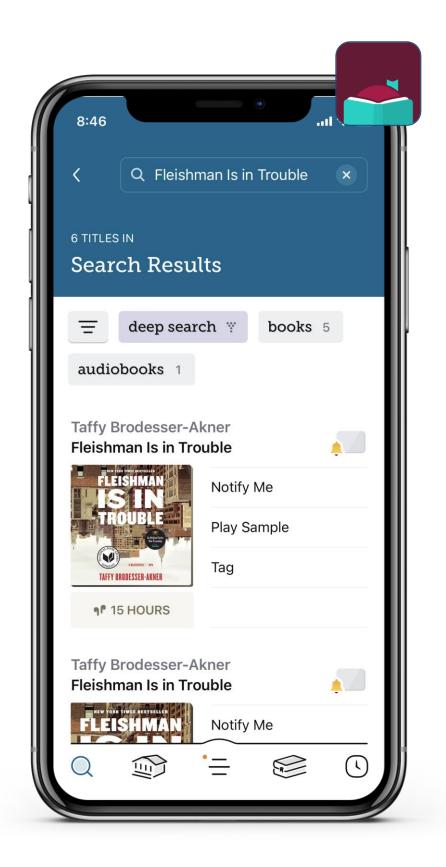
- 3+ Notify Me Tags CCLS Patrons Only
- Preorder
- Weeded Titles

"There are authors and titles that we know we have to purchase, so we use Notify Me tags to help select nonfiction, indie authors, series gaps, and titles that missed our radar." – Megan D.



Webinar recap

- Deep search & Notify Me tags
- 2 Marketplace tools
- 3 FAQs
- 4 How libraries are already benefitting





Next steps



Next steps



Reference OverDrive email regarding availability at your library.



Review Patron Interests page on our Resource Center.



Reach out to your Account Manager with questions.



Upcoming staff webinars

5 Essential Ways to
Promote Ebooks,
Audiobooks, and More
in Libby

June 6 at 11:00 AM ET Register today!

Introduction to Marketplace

June 14 at 2:00 PM ET Register today!





Visit digipalooza.com for updates

Keynote Speaker: Eriq LaSalle



Hear Eriq share his stories as an actor, director, filmmaker, and author at Digipalooza.





ebooks | audiobooks | video | magazines | & more















overdrive.com