

# Kanopy, Inc. Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4Rev)

**Name of Product/Version:** Kanopy website

**Report Date:** July 2022

**Product Description:** Kanopy is a streaming video platform that partners with libraries and universities to provide digital video content to library patrons and university students and staff.

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**Notes:** N/A

**Evaluation Methods Used:** Level Access (Level) comprehensively tested a selection of pages representative of the Kanopy, among other methodology, the screen reader JAWS 2022 for desktop, exclusive use of the keyboard, and manual inspection of code. Level also functionally tested typical user workflows with JAWS 2022 screen reader on Chrome for web.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.x Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.1.1 Non-text Content</a> (Level A)</p>	<p>Web: <b>Partially Supports</b></p>	<p><b>Web:</b> Most non-text content in the product that is presented to the user has a text alternative that serves the equivalent purpose. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• Often, images do not provide alternative text or are not marked as decorative.</li> <li>• In some cases, custom controls do not provide textual name, state, and role information.</li> <li>• In some cases, images are missing informative alternative text.</li> <li>• In some cases, visually hidden content is rendered to assistive technology.</li> <li>• In rare instances, image buttons do not provide meaningful alternative textual descriptions.</li> </ul>
<p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> The product does not have pre-recorded audio-only or pre-recorded video-only content.</p>

<p><a href="#"><u>1.2.2 Captions (Prerecorded)</u></a> (Level A)</p>	<p>Web: <b>Partially Supports</b></p>	<p><b>Web:</b> The product provides the captions, however, the captions are not synchronized. A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• Closed captions are not synchronized with the pre-recorded video.</li> </ul>
<p><a href="#"><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></a> (Level A)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> The product allows the use of audio descriptions in synchronized media.</p>

[1.3.1 Info and Relationships](#) (Level A)

Web: **Partially Supports**

**Web:** The product sometimes ensures that information, structure and relationships conveyed through presentation can also be determined programmatically or through text. However, a rating of Partially Supports has been given for the following reasons:

- Often, heading levels do not match the headings' visual importance, or implicit headings are utilized.
- Often, focus does not move to new content when content updates (without page reload or refresh).
- In some cases, form input fields or button elements do not have programmatic labels.
- In some cases, placeholder values are used to explain input fields.
- In some cases, dialogs do not have a descriptive title or do not set focus appropriately.
- In some cases, focus is not set on the first field with an error on submit or error

		<p>message is not associated with corresponding field.</p> <ul style="list-style-type: none"> <li>• In rare instances, proper markup is not used to mark emphasized or special text formatting.</li> <li>• In rare instances, live regions are not indicated for most dynamically changing content.</li> </ul>
<p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)</p>	<p>Web: <b>Partially Supports</b></p>	<p><b>Web:</b> The product mostly contains pages whose programmatic reading order matches the visual and logical order. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>• In rare instances, programmatic (DOM) order does not match the visual reading order.</li> </ul>
<p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> The product does not include any information, instructions or controls which rely on specific sensory characteristics</p>

<p><a href="#">1.4.1 Use of Color</a> (Level A)</p>	<p>Web: <b>Partially Supports</b></p>	<p><b>Web:</b> The product mostly does not use color as the sole means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• In some cases, page tabs do not provide state and role information.</li> <li>• In rare instances, color is the sole means of communication information.</li> </ul>
<p><a href="#">1.4.2 Audio Control</a> (Level A)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> The product does not include any audio playback.</p>
<p><a href="#">2.1.1 Keyboard</a> (Level A)</p>	<p>Web: <b>Partially Supports</b></p>	<p><b>Web:</b> Much of the content within the product is operable through a keyboard interface without requiring specific timings for individual keystrokes. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• Often, content can only be used with a mouse.</li> <li>• In rare instances, custom controls are not keyboard accessible.</li> </ul>
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> The product does not contain keyboard traps.</p>

<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)	Web: <b>Supports</b>	<b>Web:</b> The product does not use keyboard shortcuts.
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Web: <b>Supports</b>	<b>Web:</b> The product does not have content that requires timed interactions, and the time limit for user sessions is longer than 20 hours.
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Web: <b>Partially Supports</b>	<b>Web:</b> The product contains moving, blinking, or scrolling content, but a mechanism is not provided to pause or stop synchronized media. A rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> <li>• Auto-playing carousel cannot be paused, stopped, or hidden.</li> </ul>
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Web: <b>Supports</b>	<b>Web:</b> The product does not contain flashing content.
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Web: <b>Does Not Support</b>	<b>Web:</b> A rating of Does Not Support has been given for the following reason: <ul style="list-style-type: none"> <li>• Web pages within the product do not provide a means to bypass blocks of content.</li> </ul>
<a href="#">2.4.2 Page Titled</a> (Level A)	Web: <b>Supports</b>	<b>Web:</b> The product provides a title for every page.



<p><a href="#">2.4.3 Focus Order</a> (Level A)</p>	<p>Web: <b>Partially Supports</b></p>	<p><b>Web:</b> Many components in the product receive focus in an order that preserves meaning and operability. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• Often, focus does not move to new content when content updates.</li> <li>• In some cases, the focus order of interactive elements on the page is not logical.</li> <li>• In some cases, dialogs do not retain focus while open or does not return properly from dialogs.</li> </ul>
<p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)</p>	<p>Web: <b>Partially Supports</b></p>	<p><b>Web:</b> The product mostly contains links that can be determined from the link text alone or from the link text together with its programmatically determined link context. However, a rating of Partially Supports has been given for the following reason: In some cases, links do not have accessible names.</p>
<p><a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> The product does not require multipoint or path-based gestures for operation.</p>

<p><a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> Functionality within the product using a single pointer does not use the down-event to execute any part of the function, and many actions can be cancelled or undone.</p>
<p><a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)</p>	<p>Web: <b>Partially Supports</b></p>	<p><b>Web:</b> In the product where user interface components with labels include text, the name containing the text is sometimes presented visually. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• Often, programmatically associated labels are not provided.</li> <li>• In rare instances, the visible text label is not included in the control's accessible name.</li> </ul>
<p><a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> The product does not have functionality that requires device motion or user motion.</p>
<p><a href="#">3.1.1 Language of Page</a> (Level A)</p>	<p>Web: <b>Does Not Support</b></p>	<p><b>Web:</b> A rating of Does Not Support has been given for the following reason:</p> <ul style="list-style-type: none"> <li>• Web pages within the product do not have a document language set</li> </ul>

<p><a href="#">3.2.1 On Focus</a> (Level A)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> When any user interface components within the product receive focus, it does not initiate a change of context.</p>
<p><a href="#">3.2.2 On Input</a> (Level A)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> The product does not initiate a change in context when the setting of a user interface component is changed, except where a user has been advised of that behavior.</p>
<p><a href="#">3.3.1 Error Identification</a> (Level A)</p>	<p>Web: <b>Partially Supports</b></p>	<p><b>Web:</b> If an input error is automatically detected within the product, the item that is in error is mostly identified and the error is described to the user. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>• In some cases, fields in error are not clearly indicated for information that is submitted.</li> </ul>

[3.3.2 Labels or Instructions](#) (Level A)

Web: **Partially Supports**

**Web:** Labels or instructions are mostly provided when content requires user input for much of the product. However, a rating of Partially Supports has been given for the following reasons:

- In some cases, focus is not set on the first field with an error on submit or error messages are not associated with their corresponding fields.
- In rare instances, visual labels or instructions are not provided for user input.

[4.1.1 Parsing](#) (Level A)

Web: **Partially Supports**

**Web:** For most content implemented using markup languages within the product, elements have complete start and end tags, elements are nested according to their specifications, and elements do not have duplicate attributes. However, a rating of Partially Supports has been given for the following reasons:

- Often, elements have non-unique IDs.
- In rare instances, interactive elements are improperly nested.
- In rare instances, elements are not well formed.

4.1.2 Name, Role, Value (Level A)

Web: **Partially Supports**

**Web:** For some user interface components within the product (*including but not limited to form elements, links, and components generated by scripts*), the name and role can be programmatically determined. However, a rating of Partially Supports has been given for the following reasons:

- Often, form elements do not have programmatic labels.
- Often, custom controls do not provide proper textual name, role, and state information.
- In some cases, page tabs do not provide state and role information.
- Often, placeholder values are used to label or explain user input.
- In some cases, dialogs are not properly structured, or their boundaries are not communicated.
- In some cases, focus is not set on the first field with an error on submit or error messages are not associated with their corresponding fields.
- In rare instances, image buttons do not provide

		<p>meaningful alternative textual descriptions.</p> <ul style="list-style-type: none"> <li>• In rare instances, ARIA roles, states, and properties are used inappropriately.</li> </ul>
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Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Web: <b>Supports</b>	<b>Web:</b> The product does not have live audio content.
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Web: <b>Supports</b>	<b>Web:</b> The product allows the use of audio descriptions and audio tracks in synchronized media.
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)	Web: <b>Supports</b>	<b>Web:</b> Content within the product does not restrict its view and operation to a single display orientation, such as portrait or landscape.
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)	Web: <b>Supports</b>	<b>Web:</b> The product does identify input purpose for common input fields.

<p><a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)</p>	<p>Web: <b>Partially Supports</b></p>	<p><b>Web:</b> The product mostly provides sufficient contrast between text or image of text elements. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>• In some cases, text or image of text elements have specific color combinations that do not provide sufficient contrast.</li> </ul>
<p><a href="#">1.4.4 Resize text</a> (Level AA)</p>	<p>Web: <b>Partially Supports</b></p>	<p><b>Web:</b> Text can be resized without assistive technology up to 200 percent without loss of content or functionality for most of the product. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>• In some cases, pages have containing elements that do not allow text to resize without loss of functionality.</li> </ul>
<p><a href="#">1.4.5 Images of Text</a> (Level AA)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> The product uses text instead of images of text (except for logos).</p>



<p><a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> Content within the product can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for vertical scrolling at a width of 320 pixels, and horizontal scrolling content at a height of 256 pixels.</p>
<p><a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)</p>	<p>Web: <b>Partially Supports</b></p>	<p><b>Web:</b> In the product, the visual presentation of non-text content sometimes has a contrast ratio of at least 3:1. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• In some cases, active user interface components do not have sufficient contrast.</li> </ul>
<p><a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> In content implemented using markup languages within the product that supports text style properties, no loss of content or functionality occurs for some pages by setting text style properties and by changing no other style property.</p>

<p><a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)</p>	<p>Web: <b>Partially Supports</b></p>	<p><b>Web:</b> When receiving and removing pointer hover or keyboard focus triggers additional content to become visible and hidden, respectively, content within the product is hoverable and persistent. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>• In some cases, content that appears on hover cannot be dismissed by mouse or keyboard.</li> </ul>
<p><a href="#">2.4.5 Multiple Ways</a> (Level AA)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> Where applicable, the product allows users to navigate to pages in multiple ways.</p>
<p><a href="#">2.4.6 Headings and Labels</a> (Level AA)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> The product uses headings and labels to describe topic or purpose.</p>
<p><a href="#">2.4.7 Focus Visible</a> (Level AA)</p>	<p>Web: <b>Partially Supports</b></p>	<p><b>Web:</b> Most interactive content of the product has a visible keyboard focus indicator. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>• In some cases, keyboard focus for interactive content is not indicated visually.</li> </ul>
<p><a href="#">3.1.2 Language of Parts</a> (Level AA)</p>	<p>Web: <b>Supports</b></p>	<p><b>Web:</b> The human language of each passage or phrase in the content can be programmatically determined.</p>

<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Web: <b>Supports</b>	<b>Web:</b> The product provides a consistent primary navigation structure on every page.
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Web: <b>Supports</b>	<b>Web:</b> Components that have the same functionality within the product are identified consistently.
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Web: <b>Supports</b>	<b>Web:</b> The product provides identification of where user input does not comply with constraints on that input.
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Web: <b>Supports</b>	<b>Web:</b> The product does not cause legal commitments or financial transactions for the user to occur, does not modify or delete user-controllable data in data storage systems, and does not submit user test responses.
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)	Web: <b>Partially Supports</b>	<b>Web:</b> Most status messages in the product can be programmatically determined through role or properties such that they can be presented to users of assistive technology without receiving focus. However, a rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> <li>• Search status message cannot be determined programmatically without receiving focus.</li> </ul>

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated